

Bighorn-Desert View Water Agency Enterprise System Catalog
Created November 2019
(December 2022 - No Revisions)

Name of Vendor	Current System Product	Statement of System Purpose	Gen. Description of Categories/Data	Dept. That Serves as the System Primary Custodian	How Frequently Data is Collected	Frequency of System Data Update
SpringBrook Software	Version 7.16.0.0	Billing System, Service Orders, Meter Reading	Cust. Billing, Meter Reading and Service Orders.	Customer Service and Billing.	Daily	Weekly
SpringBrook/BlueFin	CivicPay/BlueFin	Hosted Payment Processor.	Takes phone and web-site payments for utility bills.	Finance and Billing	Daily	Daily
Forshock		Infrastructure Monitoring (SCADA)	Notification, Metrics	Operation	Daily	Real-Time/ Continuous
Google	Google Earth Pro	Geographic Information Systems	Assessor Parcel	Administration	As Needed	As Needed
Microsoft	Microsoft Office	Email System Document Processing	Electronic Mail Document Processing	Information Technology	Daily	Daily
Adobe	Adobe Acrobat Pro DC Adobe Photoshop	Document Processing	Document Processing	Information Technology	Daily	Daily