

# DISASTER RESPONSE NEWSLETTER



There is a “living cycle” to Being PREPARED. Agency staff is trained in the National Incident Management System (NIMS) because no two Emergencies are the same.

NIMS guides the emergency response in coordinating the work to prevent, protect

As an Emergency unfolds, if able, the Agency will post updates to the website and thru voice notifications sent out to the customer phone number on file. Other recorded updates would be provided by calling the Agency office or through local media outlets.

## Prevention

Taking steps to actively prevent incidents such as accessible fire extinguishers.

## Mitigation

Evaluating specific risk to the water system and plan to mitigate them. For example, planning for flash floods but not hurricanes.

## Preparedness

Executing “mock” emergencies scenarios to test Agency resilience to respond.

## Agency Response During Emergency

Evaluate Damages and Prepare/Execute Response to Restore Water Service

## Recovery

Emergency ends-return to focus on Prevention, Mitigation and Preparedness



760-364-2315  
WWW.BDVWA.ORG

## LOCAL COMMUNITY RESOURCES

H. E. L. P. (Humanitarian Emergency Lifeline Project) [www.helpmojave.org](http://www.helpmojave.org)

Serving California's Mojave High Desert

Our Mission is to educate communities about disaster preparedness.

Provide management and personnel for active disasters and direct recover operations after a disaster.

- \* **Management**
- \* **Communications**
- \* **Triage**
- \* **Animal Rescue**
- \* **Ground Operations**
- \* **Drone Command**
- \* **Feeding Neighbors**



### **Have you been impacted by COVID-19?**

GET 100% OF YOUR RENT AND  
UTILITIES PAID.

BOTH RENTERS AND LANDLORDS  
ARE ENCOURAGED TO APPLY.

TO CHECK ELIGIBILITY AND APPLY,  
VISIT [HOUSINGISKEY.COM](http://HOUSINGISKEY.COM) OR  
CALL 833-430-2122.

## **IMPORTANT ANNOUNCEMENT REGARDING DELINQUENT WATER BILLS**

The Governor signed SB 155 into law on September 23, 2021. The law included a provision that extended the prohibition of water service shutoffs due to nonpayment until December 31, 2021 for RESIDENTIAL CUSTOMER CLASSIFICATIONS.

To provide customers ample time to make payments for outstanding balances, Bighorn-Desert View Water Agency will resume water service shutoffs to RESIDENTIAL CUSTOMER CLASSIFICATIONS along with associated fees and in compliance with SB 998 (Dodd) starting no sooner than May 23, 2022.

We encourage you to make every attempt to pay your water bill on time. Should you need assistance please contact our office to determine if there are any payment options.