

BIGHORN-DESERT VIEW WATER AGENCY

BOARD OF DIRECTORS' REGULAR MEETING AGENDA

BOARD MEETING OFFICE 1720 N. CHEROKEE TR. LANDERS, CALIFORNIA MARCH 24, 2009 TUESDAY 6:00 P.M.

- CALL TO ORDER
- PLEDGE OF ALLEGIANCE
- ROLL CALL
- APPROVAL OF THE AGENDA

Public Participation-Public is invited to comment on any item on the agenda during discussion of that item. You may wish to submit your comments in writing to assure that you are able to express yourself adequately. In giving your public comment please state your name and have your information prepared. Due to time constraints a three minute time limit may be imposed. Per Government Code Section 54954.2, any person with a disability who requires a modification or accommodation, including auxiliary aids or services, in order to participate in the meeting, please contact the Board Secretary during Agency business hours by calling 760-364-2315.

- 1. **PUBLIC PARTICIPATION-** Any person may address the Board on any matter within the District's jurisdiction on items not appearing on this agenda.
- **2. DISCUSSION AND ACTION ITEMS-** The following items will be discussed by the Board of Directors and Staff, and the Board will consider taking action, if so inclined.
 - a) JUNE 30, 2008 AUDIT PRESENTATION BY MESSNER & HADLEY, LLP- Presentation of the Report on Audit for the Bighorn-Desert View Water Agency for fiscal year ending June 30, 2008
 Requested by: Staff
 - b) ENDORSEMENT OF ART BISHOP, MOJAVE WATER AGENCY (MWA) BOARD MEMBER, TO FILL VACANCY ON THE ACWA REGION 9 BOARD OF DIRECTORS-Board to discuss and consider authorizing staff to submit a letter of support to Director Bishop.

 Requested by: Staff
 - c) AVAILABILITY OF BIGHORN OFFICE BUILDING FOR USE BY ALAN RASMUSSEN, FIELD REPRESENTATIVE TO SUPERVISOR, THIRD DISTRICT NEIL DERRY- Board to discuss and consider offering the Bighorn-Desert View meeting office for use by Mr. Rasmussen.

 Requested by: Staff

- d) POLICY STATEMENT NO. 09P-01- A STATEMENT OF THE BOARD OF DIRECTORS OF THE BIGHORN-DESERT VIEW WATER AGENCY ESTABLISHING AN AGENCY MEETING AGENDA PREPARATION POLICY- Board to consider approval of Policy No. 09P-01, thereby rescinding Policy No. 08P-02. Requested by: Staff
- e) ENGAGEMENT OF GRESHAM SAVAGE NOLAN & TILDEN, APC TO REPRESENT BIGHORN-DESERT VIEW WATER AGENCY IN CONNECTION WITH LABOR AND EMPLOYMENT MATTERS-Board to discuss and consider authorizing Agency General Counsel, SmithTrager, LLC to execute the engagement letter with Gresham Savage Nolan & Tilden, APC for Attorney services related to labor and employment matters on the Agency's behalf.

Requested by: Staff

f) CUSTOMER REQUEST FOR RELIEF OF BILLING FOR PARCEL 629-405-01 Continued

Requested by: Staff

g) DISBURSEMENTS FEBRUARY 2009

Requested by: Staff

- 3. CONSENT ITEMS-The following items are expected to be routine and non-controversial and will be acted on by the Board at one time without discussion, unless a member of the Public or member of the Board requests that an item be held for discussion or further action.
 - a) Minutes of the January 27, 2009 Regular Meeting
 - b) Consumption & Billing Comparison Report February 2009
 - c) Financial Statements February 2009
 - d) Production Report February 2009
 - e) Service Order Report February 2009
- 4. ___MATTERS REMOVED FROM CONSENT ITEMS-
- 5. CONSENT ITEMS RECOMMENDED FOR APPROVAL AT THE FINANCE/PUBLIC RELATIONS & EDUCATION/PERSONNEL COMMITTEE MEETING- No March 2009 meeting held.
- 6. CONSENT ITEMS RECOMMENDED FOR APPROVAL AT THE PLANNING & ENGINEERING/LEGISLATIVE/GRANT/SECURITY COMMITTEE MEETING- No March 2009 meeting held.
- 7. DIRECTORS' REPORTS/COMMENTS
- 8. GENERAL MANAGER'S REPORT (ORAL)
- 9. COMMUNICATION AND INFORMATION ITEMS

- 10. ITEMS FOR NEXT AGENDA
- 11. ADJOURNMENT

Materials related to an item on this Agenda submitted to the Board of Directors after distribution of the agenda packet are available for public inspection in the Bighorn-Desert View Water Agency office at 622 S. Jemez Tr., Yucca Valley, CA during normal business hours.

BIGHORN DESERT VIEW WATER AGENCY AGENDA ITEM SUBMITTAL

Meeting Date: March 24, 2009

To: Board of Directors **Budgeted:** Yes

Budgeted Amount: \$9,500

Cost: \$9,345

Funding Source: Budget Line: 56006

General Counsel Approval: N/A

CEQA Compliance: N/A

Subject: June 30, 2008 Audit Presentation by Messner & Hadley, LLP

SUMMARY

Mr. Paul Messner of Messner and Hadley, LLP will present the Report on the Audit for the Bighorn Desert View Water Agency for fiscal year ending June 30, 2008. The Audit Report is attached.

RECOMMENDATION

From: Marina D. West

Staff Contact:

Information and Discussion Only

BACKGOUND/ANALYSIS

Mr. Paul Messner of Messner and Hadley, LLP will present the Report on the Audit for the Bighorn Desert View Water Agency for fiscal year ending June 30, 2008. The Audit Report is attached.

PRIOR RELEVANT BOARD ACTION(S)

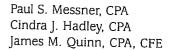
9/30/08 Board authorized staff to sign agreement with Messner & Hadley, LLC for FY 2007/08 audit services.

Bighorn-Desert View Water Agency
Report on Audit
June 30, 2008 and 2007

June 30, 2008 and 2007

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INDEPENDENT AUDITORS' REPORT

December 19, 2008

The Board of Directors
Bighorn-Desert View Water Agency

We have audited the accompanying balance sheets of Bighorn-Desert View Water Agency (the "Agency") as of and for the years ended June 30, 2008 and 2007, and the related statements of revenues, expenses, and changes in net assets, and cash flows for the years then ended. These financial statements are the responsibility of the Agency's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the general purpose financial statements are free of material misstatement. An audit includes consideration of internal control over financial reporting as a basis for designing audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Agency's internal control over financial reporting. Accordingly, we express no opinion. An audit also includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audit provides a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of the Agency at June 30, 2008 and 2007, and the changes in net assets and cash flows for the years then ended in conformity with U.S. generally accepted accounting principles.

In accordance with Government Auditing Standards, we have also issued our report on page 31, dated December 19, 2008, on our consideration of the Agency's internal control over financial reporting and our tests of its compliance with certain provisions of laws, regulations, contracts, grant agreements, and other matters. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with Government Auditing Standards and should be considered in assessing the results of our audit.

- 1 -

The Board of Directors
Bighorn-Desert View Water Agency

The Management's Discussion and Analysis on pages 3 through 9 are not a required part of the basic financial statements, but are supplementary information required by the accounting principles generally accepted in the United States of America. We have applied certain limited procedures, which consisted principally of inquiries of management regarding the methods of measurement and presentation of the required supplementary information. However, we did not audit the information and express no opinion on it.

Our audits for the years ended June 30, 2007 and 2008 were conducted for the purpose of forming an opinion on the financial statements taken as a whole. The supplemental schedules listed in the accompanying table of contents for the years ended June 30, 2007 and 2008 are presented for purposes of additional analysis and are not a required part of the financial statements. Such information has been subjected to the auditing procedures applied by us in the audit of the financial statements and, in our opinion, is fairly stated, in all material respects, in relation to the financial statements taken as a whole for the years ended June 30, 2007 and 2008.

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Messner & Hadley, LLP Certified Public Accountants

Mesoner & Hadley, LLP.



MANAGEMENT'S DISCUSSION AND ANALYSIS

THE AGENCY

The Bighorn-Desert View Water Agency (the "Agency") was formed in 1990 as the result of a merger between the Bighorn Mountains Water Agency (established 1969) and the Desert View Water Agency (established 1964). It is a state chartered public agency formed to provide a safe and reliable water distribution system to its constituents. The Agency encompasses approximately 44 square miles of desert area and services the communities of Flamingo Heights, Landers, and Johnson Valley. The Agency has approximately 1,584 metered, active services and operates eight deep wells, ten above ground reservoirs and maintains about 600 fire hydrants and 109 miles of water main pipelines. The Agency is governed by a five-member Board of Directors. The Directors serve at large and are elected by registered voters living within the Agency's boundaries.

THE BASIC FINANCIAL STATEMENTS

This annual report consists of the management's discussion and analysis (this section) and the basic financial statements. The basic financial statements are presented in the format prescribed by the Governmental Accounting Standards Board for proprietary type funds. As a proprietary fund, the Agency uses the full accrual basis of accounting. Proprietary fund statements offer short-term and long-term financial information about the activities that operate like a business.

The financial statements also include notes that explain some of the information in the financial statements and provide more detailed data. The notes are located immediately after the basic financial statements.

The basic financial statements are made up of the statement of net assets, statement of revenues, expenses and changes in net assets, and the statement of cash flows. Each statement is described in detail below.

The statement of net assets presents information on the Agency's assets and liabilities. Assets reflect what we own and liabilities reflect what we owe. The difference between assets and liabilities is reported as net assets. The change in net assets is one way to measure the Agency's financial health. Increases and decreases are indicators of whether its financial health is improving or deteriorating, respectively.

The statement of revenues, expenses and changes in net assets describes the results of the Agency's financial activities during the years reported. It shows the change in net assets by comparing operating and non-operating revenues with operating and non-operating expenses. Operating revenues and expenses relate to the principal business activities of the Agency, which is to provide water for its customers. All other revenues and expenses, including surcharges for debt repayment, are classified as non-operating.

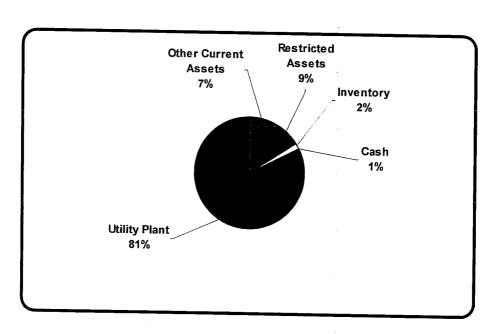
Management's Discussion and Analysis June 30, 2008 and 2007

THE BASIC FINANCIAL STATEMENTS, Continued

The statement of cash flows describes to the financial statement users how the Agency managed its cash during the year. It tells the user from what sources the Agency received cash and for what purposes cash was used. The statement converts operating income (or loss) from the statement of revenues, expenses and changes in net assets into actual cash provided by and used in operations. Additionally, the statement of cash flows details how the Agency obtains and spends cash for investing and financing activities.

SUMMARY FINANCIAL INFORMATION AND ANALYSIS

ASSETS



As stated above, assets are, in their simplest form, what is owned by an entity. The Agency's assets are comprised of current assets, restricted assets and non-current assets.

Assets are classified as current if they are cash, are expected to be converted to cash or are expected to be consumed in operations within one year. Current assets consist of cash, accounts receivable, property taxes receivable, interest receivable, inventory, prepaid expenses and construction in progress. At June 30, 2008, the Agency had \$421,984 in current assets as compared to \$610,577 at June 30, 2007.

The total decrease in current assets of \$188,593 consists primarily of a decrease in unrestricted cash of \$264,083, and an increase in construction in progress of \$119,618. Construction in progress is made up of the development of a future water master plan and an annexation.

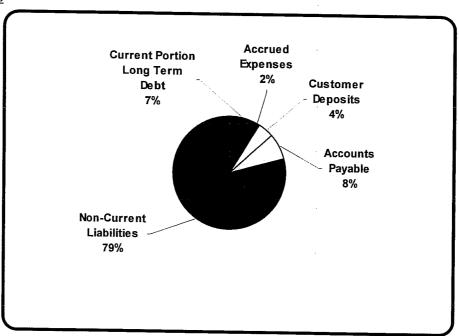
Assets are reported as restricted when restrictions, imposed by creditors (such as through debt covenants) or by law, change the nature or normal understanding of the availability of the assets. Restricted assets for the Agency are cash collections in excess of amounts currently due for the repayment of bond principal, and cash collected for customer deposits and basic facilities fees. Restricted assets of the Agency at June 30, 2008 and 2007 were \$433,099 and \$434,918.

Management's Discussion and Analysis June 30, 2008 and 2007

ASSETS, Continued

Non-current assets are the least liquid of assets. Assets that are not expected to be consumed or liquidated within one year are classified as non-current. Non-current assets for the Agency are deferred charges related to the issuance of long-term debt and utility plant (e.g., wells, tanks, pipeline, etc.). The Agency's non-current assets at June 30, 2008 were \$3,917,765 versus \$3,994,802 at June 30, 2007. Fixed asset purchases of \$265,243, along with depreciation and amortization of \$219,804, account for the majority of the change in non-current assets.

LIABILITIES



As stated above, liabilities are basically what is owed by an entity to its vendors, suppliers, employees and creditors. The Agency's liabilities are reported as current, payable from restricted assets, and non-current.

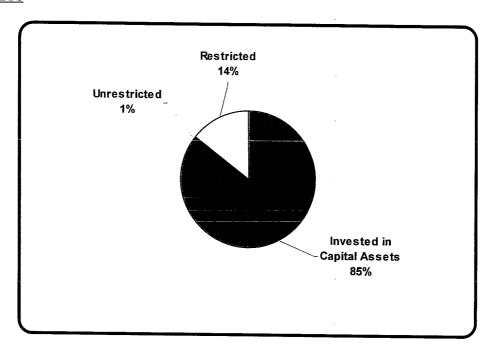
Current liabilities are amounts owed which are expected to be paid or otherwise settled within one year. The Agency's current liabilities consist of accounts payable, current portions of long-term debt (i.e., due within one year) and accrued expenses. Current liabilities of the Agency were \$248,000 at June 30, 2008 and \$151,380 at June 30, 2007.

Liabilities payable from restricted assets represent obligations that will be repaid from assets classified as restricted. Liabilities payable from restricted assets for the Agency are security deposits received from customers. The balances of liabilities payable from restricted assets at June 30, 2008 and 2007 were \$62,710 and \$60,311, respectively.

Liabilities that are not due within one year are classified as non-current. The Agency's non-current liabilities are the principal portion of its outstanding bonds and capital leases. Non-current liabilities at June 30, 2008 were \$1,192,410 compared to \$1,291,497 at June 30, 2007. The decrease is due to principal payments made during the year.

Management's Discussion and Analysis June 30, 2008 and 2007

NET ASSETS



The Agency is required to present its net assets in three categories: invested in capital assets, restricted and unrestricted.

Invested in capital assets is the component of net assets that consists of capital assets, net of accumulated depreciation, and reduced by the outstanding balances of any borrowings that are attributable to the acquisition of those assets.

The amounts reported as invested in capital assets for the Agency at June 30, 2008 include: utility plant, at cost, of \$8,666,417; less accumulated depreciation of \$4,752,674; plus construction in progress of \$156,293; less all debt related to the acquisition of utility plant of \$1,260,977 for a total of \$2,809,059. At June 30, 2007 the total of invested in capital assets was \$2,691,161. The increase is mainly due to fixed asset purchases.

Net assets are reported as restricted when constraints placed on net assets are either externally imposed by creditors (i.e., debt covenants) or imposed by law. Restricted net assets for the Agency at June 30, 2008 include: property tax collected and interest earned on property tax collected of \$461,626 for repayment of the General Obligation Bonds, and surcharges collected in excess of debt payments of \$18,238 for repayment of the Desert View Bonds for a total of \$479,864. The Agency's restricted net assets at June 30, 2007 were \$442,820.

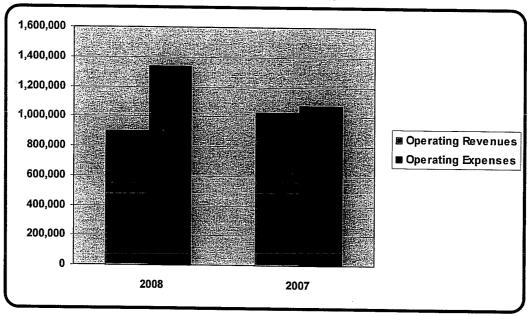
Unrestricted net assets consist of net assets that do not meet the definition of "restricted" or "invested in capital assets". The Agency's unrestricted net assets at June 30, 2008 are (\$58,360) and \$403,128 at June 30, 2007.

	2008	2007
Total assets Total liabilities	\$ 4,772,848 1,503,120	\$ 5,040,297
Total net assets	<u>\$ 3,269,728</u>	<u>\$ 3,537,109</u>

Management's Discussion and Analysis June 30, 2008 and 2007

OPERATING REVENUES AND EXPENSES

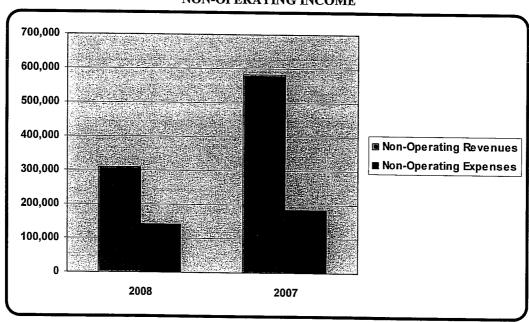
OPERATING INCOME



The Agency's operating revenues decreased to \$901,719 from \$1,028,163, primarily due to lower water sales and services. Operating expenses increased \$258,506 from 2007.

NON-OPERATING REVENUES AND EXPENSES

NON-OPERATING INCOME



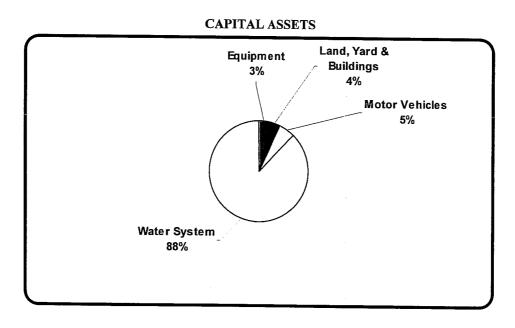
Non-operating revenues for the year ended June 30, 2008 decreased \$273,280 over 2007. The majority of the decrease was due to less grant monies being received during the fiscal year.

Management's Discussion and Analysis June 30, 2008 and 2007

	2008	2007
Operating revenues Operating expenses before depreciation	\$ 901,719 1,117,286	\$ 1,028,163 878,993
Operating income before depreciation Depreciation	(215,567) 219,804	149,170 199,587
Operating income (loss) Non-operating income	(435,371) 167,994	(50,421) 395,664
Change in net assets	(267,377)	345,243
Net assets, beginning	<u>3,537,105</u>	3,191,862
Net assets, ending	\$ 3,269,728	<u>\$ 3,537,105</u>

CAPITAL ASSETS

The Agency's capital assets consist of its water distribution system and the ancillary equipment and fixtures needed to support and maintain that system. The following graph shows the composition of the Agency's total capital assets at June 30, 2008.



Capital expenditures during fiscal year 2007-2008 were \$272,743. \$152,618 was spent on water system improvements; \$507 on shop equipment; and \$119,618 on construction in progress.

Management's Discussion and Analysis June 30, 2008 and 2007

LONG-TERM DEBT

The Agency has two outstanding bond issues: the Water Revenue Bonds of 1980 and a General Obligation Bond issued in June, 1979. The Water Revenue Bonds of 1980 were issued to finance \$700,000 of a \$1,500,000 project to construct additions to and improve the water supply and distribution system of the then Desert View Water District. The General Obligation Bonds were issued to help finance \$1,875,000 of a project to construct the water supply and distribution system for the Bighorn Mountains Water Agency's Improvement District 1.

No new debt was incurred by the Agency in 2007-2008. Principal payments of \$58,000 and interest payments of \$50,650 on the General Obligation Bonds were made as scheduled, as well as \$22,000 principal payments and \$19,049 interest payments on the Water Revenue Bonds. The outstanding principal on the General Obligation Bonds and Water Revenue Bonds, at June 30, 2008 is \$900,000 and \$358,977, respectively.

ECONOMIC OUTLOOK

Cash Flow

The District's previous growth trend has slowed significantly over the last year, following another smaller slowdown the prior year. This follows three years of moderate growth. Previously, there was nearly a decade of virtually no growth resulting from the 1992 Landers earthquake. Management expects the growth to slow even further in response to the decline in the national and state economies. Operating revenues decreased from 2007, while operating expenses increased. These conditions contributed to the decrease in cash of \$265,902 in 2008. In 2007, the District also experienced a decrease in cash of \$99,251. This trend must be reversed in 2009 if the District is to remain financially viable in the long-term.

This financial report is designed to provide our citizens, taxpayers, customers, and creditors with a general overview of the District's finances and to demonstrate the District's accountability for the financial resources it manages. If you have questions about this report or need additional financial information, contact the District at 622 S. Jemez Trail, Yucca Valley, California 92284 or call (760) 364-2315.

Balance Sheets June 30, 2008 and 2007

ASSETS		2008		2007
Current assets:				
Cash and investments	\$	25,067	\$	289,150
Accounts receivable-water services	Ψ	105,786	Ψ	126,606
Accounts receivable-availability		105,760		237
Property tax receivable		39,984		21,619
Interest receivable		4,072		10,185
Inventory		71,711		113,534
Prepaid expenses		11,571		5,071
Construction in progress		163,793		44,175
Total current assets		421,984		610,577
Restricted assets				
Cash		433,099		434,918
Non-current assets:				
Debt issuance costs, net		4,022		6,837
Utility plant, net		3,913,743		3,987,965
Total non-current assets	-	3,917,765		3,994,802
TOTAL ASSETS	\$	4,772,848	\$	5,040,297

Balance Sheets June 30, 2008 and 2007

LIABILITIES AND NET ASSETS		2008		2007
Current liabilities				
Accounts payable	\$	114,444	\$	25,154
Current portion of long-term debt	•	85,000	Ψ	80,000
Current portion of capital lease		14,087		14,087
Payroll liabilities		11,315		8,582
Interest payable		8,237		9,576
Compensated absences		14,917		13,981
Total current liabilities		248,000		151,380
Liabilities payable from restricted assets				
Customer deposits		62,710		60,311
Non-current liabilities				
Bonds payable		1,175,977		1,260,977
Capital lease payable		16,433		30,520
Total non-current liabilities		1,192,410		1,291,497
Total liabilities		1,503,120		1,503,188
NET ASSETS				
Invested in capital assets, net of related debt		2,816,559		2 601 161
Restricted for debt service		479,864		2,691,161
Unrestricted		(26,695)		442,820
		(20,093)	_	403,128
Total net assets		3,269,728		3,537,109
TOTAL LIABILITIES AND NET ASSETS	\$	4,772,848	\$	5,040,297

Statements of Revenues, Expenses and Changes in Net Assets For the Years Ended June 30, 2008 and 2007

OPERATING REVENUES	2008	2007
Water sales		
Water services	\$ 497,295	\$ 565,170
Basic surcharge	29,598	84,826
Total operating revenues	374,826	378,167
rotal operating revenues	901,719	1,028,163
OPERATING EXPENSES		
Transmission and distribution	452,725	312,948
General and administrative	664,561	566,049
Total expenses	1,117,286	878,997
Depreciation	219,804	100 507
Total operating expenses	1,337,090	199,587 1,078,584
OPERATING LOSS	(435,371)	(50,421)
NON-OPERATING REVENUES		
Interest income	20 175	40.054
Tax levy	28,175	43,874
Desert View debt surcharge	231,254	205,830
Mojave Water Agency pipeline surcharge	43,640	43,665
Grant income	11.077	-
Gain/loss on disposal of asset	11,077	278,378
Other income	(7,541)	(5,034)
Total non-operating revenues	1,143 307,748	14,315 581,028
NON-OPERATING EXPENSES		
Interest expense	65,610	70.222
Mojave Water Agency pipeline debt	71,330	70,332
Amortization of debt issuance costs	2,814	112,218
Total non-operating expenses	139,754	2,814 185,364
NON-OPERATING INCOME	167,994	395,664
CHANGE IN NET ASSETS	(267,377)	345,243
Net Assets		
Beginning, July 1	3,537,105	3,191,862
Ending, June 30	\$ 3,269,728	\$ 3,537,105

Statements of Cash Flows For the Years Ended June 30, 2008 and 2007

Cash flows from operating activities	2008	2007
Cash received from customers	\$ 905,122	\$ 1,007,004
Cash payments to suppliers for goods and services	(479,832)	(518,136)
Cash payments to employees and directors for services	(537,337)	(360,190)
Other miscellaneous revenues		8,545
Net cash provided by (used in) operating activities	(112,047)	137,223
Cash flows from non-capital financing activities		
Property taxes received	108,998	88,604
Net cash provided by non-capital financing activities	108,998	88,604
Cash flows from capital and related financing activities		
Property taxes received in support of long-term debt	122,256	110,844
Other revenue received in support of long-term debt	43,640	43,665
Acquisition of capital assets	(272,743)	(529,485)
Proceeds on disposition of capital assets	(=,=,,, 15)	736
Principal paid on long-term debt	(80,000)	(76,000)
Interest paid on long-term debt	(66,949)	(70,282)
Principal paid on capital leases	(14,087)	(14,087)
Mojave Water Agency pipeline support paid	(35,665)	(112,218)
Other income	1,443	(112,210)
Grants revenue received	11,077	278,378
Net cash used in capital and related financing activities	(291,028)	(368,449)
Cash flows from investing activities		
Interest received	28,175	43,371
NET DECREASE IN CASH	(265,902)	(99,251)
Cash		
Beginning, July 1	724,068	823,319
Ending, June 30	\$ 458,166	\$ 724,068

Statements of Cash Flows, Continued For the Years Ended June 30, 2008 and 2007

Reconciliation of cash and cash equivalents to the statements of net assets	2008	2007
Cash, restricted for debt service Cash, unrestricted	\$ 433,099 25,067	\$ 434,918 289,150
	\$ 458,166	\$ 724,068
Reconciliation of operating income (loss) to cash		
used in operating activities Operating income (loss) Adjustments	\$ (435,371)	\$ (50,417)
Depreciation Other miscellaneous revenues	219,804 -	199,587 8,545
Changes in assets liabilites		
Accounts receivable and other receivables	8,804	(26,905)
Inventory	41,823	2,861
Prepaid expenses	(6,500)	1,793
Accounts payable and other liabilities	57,294	(3,988)
Customer deposits	2,099	5,747
NET CASH PROVIDED BY (USED IN) OPERATING ACTIVITIES	\$ (112,047)	\$ 137,223

(A Special District)

Notes to Financial Statements June 30, 2008 and 2007

NOTE 1 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Reporting Entity

Bighorn-Desert View Water Agency (the "Agency") is a special district that was formed in 1990 when the San Bernardino County Board of Supervisors approved the consolidation of Bighorn Mountains Water Agency (established 1969) and Desert View Water District (established 1964). It is the Agency's mission to provide water and water related services to the population within the Agency's boundaries. Accordingly, the Agency is authorized to finance, construct, operate and maintain a water transmission and distribution system to benefit this population. Its boundaries encompass approximately 44 square miles. The Agency is governed by a five-member Board of Directors, who are elected to staggered 4-year terms.

Fund Accounting

The accounts of the Agency are organized on the basis of fund accounting. Resources are allocated to and accounted for in individual funds based on the purpose for which they are to be spent and the means by which spending activities are controlled. The Agency's funds are accounted for as an enterprise fund type of the proprietary fund group.

Enterprise funds are used to account for operations that are financed and operated in a manner similar to private business enterprises, where the intent of the governing body is that the cost (expenses, including depreciation) of providing goods or services to the general public on a continuing basis be financed or recovered primarily through user charges, or where the governing body has decided periodic determination of revenues earned, expenses incurred, and/or net income is appropriate for capital maintenance, public policy, management control, accountability, or other purposes. The Agency distinguishes operating revenues and expenses from non-operating items. Operating revenues and expenses generally result from providing services and producing and delivering goods in connection with water sales to customers. Non-operating revenues are those derived from support of long-term debt and the investment of cash reserves.

Basis of Accounting

The accounting and financial reporting treatment applied to a fund is determined by its measurement focus. The enterprise fund is accounted for on a flow of economic resources measurement focus. This measurement focus emphasizes the determination of net income. The accrual basis of accounting is used for the enterprise fund. Under this method, revenues are recorded when earned and expenses are recorded at the time liabilities are incurred.

The Agency follows all applicable Governmental Accounting Standards Board (GASB) pronouncements, and all Financial Accounting Standards Board (FASB) Statements and Interpretations, Accounting Principles Board (APB) Opinions, and Accounting Research Bulletins (ARB) issued on or before November 30, 1989 unless they conflict with or contradict GASB pronouncements. After November 30, 1989, the Agency applies only GASB pronouncements.

(A Special District)

Notes to Financial Statements, Continued June 30, 2008 and 2007

NOTE 1 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, Continued

Basis of Accounting, Continued

The Agency's basic financial statements are presented in conformance with the provisions of GASB No. 34, "Basic Financial Statements – and Management's Discussion and Analysis – for State and Local Governments". Statement No. 34 established revised financial reporting for state and local governmental entities throughout the United States for the purpose of enhancing the understandability and usefulness of financial reports. GASB No. 34 and its related GASB pronouncements provide for a revised view of financial information and restructure the format of financial information provided prior to its adoption. A statement of net assets replaces the balance sheet and reports assets, liabilities, and the difference between them as net assets, not equity. A statement of revenues, expenses and changes in net assets replaces both the income statement and the statement of changes in retained earnings and contributed capital. GASB No. 34 also requires that the statement of cash flows be prepared using the direct method. The following are the classifications of net assets:

Invested in Capital Assets, Net of Related Debt

This component of net assets consists of capital assets, including restricted capital assets, net of accumulated depreciation reduced by the outstanding balances of any bonds, mortgages, notes, or other borrowings that are attributable to the acquisition, construction, or improvement of those assets. If there are significant unspent related debt proceeds at year-end, the portion of the debt attributable to the unspent proceeds are not included in the calculation of invested in capital assets, net of related debt. Rather, that portion of the debt is included in the same net assets component as the unspent proceeds.

Restricted

This component of net assets consists of constraints placed on net asset use through external constraints imposed by creditors (such as through debt covenants), grantors, contributors, or laws or regulations of other governments or constraints imposed by law through constitutional provisions or enabling legislation.

Unrestricted Net Assets

This component of net assets consists of net assets that do not meet the definition of "restricted" or "invested in capital assets, net of related debt".

Use of Restricted Resources

The Agency uses restricted resources, prior to using unrestricted resources, to pay expenditures meeting the criteria imposed on the use of restricted resources by a third party.

Use of Estimates

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

(A Special District)

Notes to Financial Statements, Continued June 30, 2008 and 2007

NOTE 1 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, Continued

Inventory

Inventory of materials and supplies, consisting of parts used for utility plant construction are carried at the weighted-average cost.

Utility Plant

Capital assets are stated at cost. Depreciation is provided on a straight-line basis over the estimated useful lives which range from five to fifty years. Depreciation expense for the years ended June 30, 2008 and 2007 was \$219,804 and \$199,587, respectively. It is the policy of the Agency to capitalize property, plant and equipment with a cost of \$1,000 or more.

Allowance for Uncollectible Accounts

Water accounts receivable have not been reduced by an allowance for estimated un-collectibles as it is expected that essentially all such receivables will be collected.

Debt Issuance Costs

Debt issuance costs are deferred and amortized over the term of the debt.

Other Accounting Policies

Customers are billed on a bi-monthly basis and the related revenues are recorded when customers are billed.

Income Taxes

The Agency is exempt from Federal and State income taxes, as it is a public government agency.

Cash and Cash Equivalents

For the purpose of the statements of cash flows, the Agency considers all highly liquid debt instruments purchased with a maturity of three months or less to be cash equivalents, including restricted assets.

Property Taxes

Property taxes are assessed and collected each fiscal year according to the following property tax calendar:

Lien date:

March

Levy date:

July 1 to June 30

Due date:

November 1 – first installment March 1 – second installment

December 10 – first installment

Collection date:

April 10 – second installment

(A Special District)

Notes to Financial Statements, Continued June 30, 2008 and 2007

NOTE 1 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES, Continued

Property Taxes, Continued

General property taxes are assessed and collected by the County of San Bernardino on a rate per \$100 of assessed value, plus other increases approved by the voters. The general property taxes are pooled and are then allocated to the districts based on formulas. These general property taxes are not restricted for a specific use. In addition, the Agency has established an ad valorem tax, which is restricted for debt service.

Property taxes are recognized as revenue when received and/or become available. Property tax revenues are considered available when they become due or past due and receivable within the current period and those expected to be collected during a 60-day period subsequent to the balance sheet date when significant.

Grants

When a grant agreement is approved and eligible expenditures are incurred, the amount is recorded as a federal capital or operating grant receivable on the statement of net assets and as capital grant contribution or operating grant revenue, as appropriate, on the statement of revenues, expenses and changes in net assets.

NOTE 2 - CASH AND INVESTMENTS

The Agency maintains a cash and investment pool that is available for all funds. Each fund type balance in the pool is reflected on the combined balance sheet as cash and investments. The Agency apportions interest earnings to all funds based on their monthly cash balances.

Cash Deposits

The carrying amounts of the Agency's cash deposits were \$458,166 at June 30, 2008. Bank balances before reconciling items were \$467,813 at that date, the total amount of which was collateralized or insured with securities held by pledging financial institutions in the Agency's name as discussed below.

The California Government Code requires California banks and savings and loan associations to secure the Agency's cash deposits by pledging securities as collateral. This Code states that collateral pledged in this manner shall have the effect of perfecting a security interest in such collateral superior to those of a general creditor. Thus, collateral for cash deposits is considered to be held in the Agency's name.

The market value of the pledged securities must equal at least 110% of the Agency's deposits. California law also allows financial institutions to secure the Agency's deposits by pledging first trust deed mortgage notes having a value of 150% of the Agency's deposits. The Agency may waive collateral requirements for cash deposits, which are fully insured up to \$100,000 by the Federal Deposit Insurance Corporation (FDIC).

(A Special District)

Notes to Financial Statements, Continued June 30, 2008 and 2007

NOTE 2 - CASH AND INVESTMENTS, Continued

Cash Deposits, Continued

The Agency follows the practice of pooling cash and investments of all funds, except for funds required to be held by fiscal agents under provisions of bond indentures. Interest income earned on pooled cash and investments is allocated on an accounting period basis to the various funds based on the period-end cash and investment balances. Interest income from cash and investments with fiscal agents is credited directly to the related fund.

Investments

Under the provisions of the Agency's investment policy and in accordance with California Government Code, the following investments were authorized:

- Securities issued by the U.S. Treasury
- Securities issued and fully guaranteed as to payment by an agency of the U.S. Government
- Banker's Acceptances
- Non-negotiable certificates of deposit
- Repurchase Agreements
- California Local Agency Investment Fund (State Pool)
- Corporate medium-term notes
- Mortgage-backed securities
- Diversified Management Companies, as defined by Section 23701m of the Revenue Taxation Code

In accordance with GASB Statement No. 31, Accounting and Financial Reporting for Certain Investments and for External Investment Pools, investments were stated at fair value using the aggregate method in all funds, resulting in the following investment income in all funds at June 30, 2008:

Interest income

<u>\$ 28,175</u>

The Agency's portfolio value fluctuates in an inverse relationship to any change in interest rates. Accordingly, if interest rates have risen, the portfolio value will have declined. If interest rates have fallen, the portfolio value will have risen.

In accordance with GASB Statement No. 31, the portfolio for year-end reporting purposes is treated as if it were all sold. Therefore, fund balance must reflect the portfolio's change in value. These portfolio value changes are unrealized unless sold. The Agency's policy is to buy and hold investments until their maturity dates.

(A Special District)

Notes to Financial Statements, Continued June 30, 2008 and 2007

NOTE 2 - CASH AND INVESTMENTS, Continued

Summary of Cash and Investments

The following is a summary of pooled cash and investments at June 30, 2008:

Business-type activities:

Cash and investments Restricted cash and investments	\$ 25,067 433,099
	\$ 458,166

At June 30, 2008, the Agency had the following deposits:

	Credit Quality Ratings	Fair Value
Deposits Local Agency Investment Funds	Not Rated Not Rated	\$ 14,874 443,292
		\$ 458,166

Risk Disclosures

Interest Rate Risk – As a means of limiting its exposure to fair value losses arising from rising interest rates, the Agency's investment policy limits the Agency's investment portfolio to maturities not to exceed five years at time of purchase.

Credit Risk – State law limits investments in commercial paper and corporate bonds to the top two ratings issued by nationally recognized statistical rating organizations (NRSROs). It is the Agency's policy to limit its investments in these investment types to the top rating issued by NRSROs, including raters Standard & Poor's, Fitch Ratings, and Moody's Investors Service.

Summary of Investments to Maturity

The fair value of investments held by maturity at June 30, 2008 is shown below:

Maturity:	
Current to one year	\$ 458,166
Two to three years	-
Four to five years	
Total	\$ 458.166

(A Special District)

Notes to Financial Statements, Continued June 30, 2008 and 2007

NOTE 3 - RESTRICTED ASSETS AND LIABLITIES

Certain assets of the Agency are restricted in use by ordinance or debt covenants and, accordingly, are shown as restricted assets on the accompanying statements of net assets. Property taxes and surcharges collected in excess of principal and interest payments made on outstanding long-term debt are restricted for future debt service payments. Customer deposits are restricted for refunding to customers. The basic facilities fee is restricted for future capital improvements.

NOTE 4 - UTILITY PLANT IN SERVICE

A summary of changes in utility plant in service for the year ended June 30, 2008:

	Balance			Balance
Assets at Cost	July 1, 2007	Additions	Deletions	June 30, 2008
Capital assets, not being depreciated:				
Land	ф (4.100	•	_	
Land	\$ 64,103	\$ -	\$ -	\$ 64,103
Capital assets, being depreciated:				
Fuel station	16,604	-	_	16,604
Motor vehicles	424,832	_	_	424,832
Office building	234,354	-	_	234,354
Office equipment	139,079	_	_	139,079
Organization	336,271	-	_	336,271
Shop equipment	98,706	507	_	99,213
Water system	7,150,628	152,618	9,220	7,294,026
Yards	57,935	,	-,220	57,935
				21,933
Total capital assets, being depreciated	8,458,409	153,125	9,220	8,602,314
Total assets at cost	8,522,512	153,125	9,220	8,666,417
Accumulated depreciation			-	
Fuel station	8,192	664		0.056
Motor vehicles	250,160	33,015	-	8,856
Office building	180,578	7,849	-	283,175
Office equipment	115,435	7,340	-	188,427
Organization	2,450	13,451	-	122,775
Shop equipment	84,947	2,387	-	15,901
Water system	3,835,677	154,416	1 676	87,334
Yards	57,108		1,676	3,988,417
	57,106	681		57,789
Total accumulated depreciation	4,534,547	219,803	1,676	4,752,674
Capital Assets, net book value	\$ 3,987,965			\$ 3,913,743
				, ., ., .,

Notes to Financial Statements, Continued June 30, 2008 and 2007

NOTE 4 – UTILITY PLANT IN SERVICE, Continued

A summary of changes in utility plant in service for the year ended June 30, 2007:

Assets at Cost	Balance July 1, 2006 Add		itions	Deletions		Balance June 30, 2007		
Capital assets, not being depreciated:								
Land	\$	64,103	\$	-	\$	-	\$	64,103
Capital assets, being depreciated:								
Fuel station		16,604		_		_		16,604
Motor vehicles		389,665		56,167		21,000		424,832
Office building		234,354				21,000		234,354
Office equipment		121,767		17,312		_		139,079
Organization		-		36,271		_		336,271
Shop equipment		91,755	_	6,951		_		98,706
Water system	7	,016,220	1	34,408		_	,	7,150,628
Yards		57,935		- 1, 100		_		57,935
			1					31,755
Total capital assets, being depreciated	7	,928,300	5	51,109		21,000		3,458,409
Total assets at cost	7	,992,403	5	51,109		21,000	8	3,522,512
Accumulated depreciation								
Fuel station		7,527		665				8,192
Motor vehicles		240,480		30,680		21,000		250,160
Office building		172,728	·	7,850		21,000		180,578
Office equipment		107,874		7,561		_		115,435
Organization				2,450		_		2,450
Shop equipment		82,758		2,189		_		2,430 84,947
Water system	3.	,688,265	14	47,412		_	2	5,835,677
Yards		56,328	•	780		_	J	57,108
Total accumulated depreciation		355.000		20.50-	· · · · ·			
2 om accumulated depictiation	4,	355,960	19	99,587		21,000	4	,534,547
Capital Assets, net book value	\$ 3,	636,443					\$ 3	,987,965

(A Special District)

Notes to Financial Statements, Continued June 30, 2008 and 2007

NOTE 5 – LONG-TERM DEBT

General obligation bonds: original issue \$1,875,000, 5%, maturing		June 30, 2008		June 30, 2007	
in 2019; secured by tax levy revenues	\$	900,000	\$	958,000	
Water revenue bonds: original issue \$700,000; 5%, maturing in 2019; secured by a pledge of all revenues		358,977		380,977	
Improvement District 71-2 Bond: original issue \$275,000; 7%; matured July 2, 1988		2,000		2,000	
Total long-term debt Less: portion due within one year		1,260,977 (85,000)		1,340,977 (80,000)	
	\$	1,175,977	_\$_	1,260,977	

Future long-term debt maturities are as follows:

Year	
2008-2009	\$ 85,000
2009-2010	90,000
2010-2011	95,000
2011-2012	100,000
2012-2013	105,000
Thereafter	 785,977
	\$ 1,260,977

NOTE 6 - CAPITAL LEASE

The Agency leases equipment under a capital lease agreement expiring in 2011. As of June 30, 2008, future minimum lease payments are as follows:

June 30,		
2009	\$	14,087
2010		14,087
2011		2,346
	\$	30,520

The leased asset is carried at a cost of \$77,433 less accumulated depreciation of \$32,264.

(A Special District)

Notes to Financial Statements, Continued June 30, 2008 and 2007

NOTE 7 – JOINT VENTURES

The Agency participates in two joint ventures under joint powers agreements (JPAs): the Special District Risk Management Authority (SDRMA) and the Special Districts Workers' Compensation Authority (SDWCA). The relationships between the Agency and the JPAs are such that the JPAs are not component units of the Agency for financial reporting purposes.

These entities have budgeting and financial reporting requirements independent of member units and their financial statements are not presented in these financial statements; however, fund transactions between the entities and the Agency are included in these statements. Effective July 1, 2003, SDRMA signed an agreement with SDWCA to provide the administrative services for the SDWCA program. Per that agreement, both Organizations approved merging the workers compensation program into SDRMA.

	Special Districts Risk Management Authority (SDRMA)	Special Districts Workers' Compensation Authority (SDWCA)
Purpose	To purchase property and liability insurance for member districts	Provide a program of self-insurance for workers' compensation
Participants	Special Districts in California	Special Districts in California
Governing board	Two directors selected by the Cali- fornia Special Districts Association and five elected from membership	Certain members from the Special Districts

Condensed audited financial information for SDRMA (Special Districts Risk Management Authority) is presented below. Years ended June 30, 2007 and 2006 are the most recent years available.

	June 30, 2007	June 30, 2006
Total assets	\$ 60,103,067	\$ 52,454,396
Total liabilities	(42,623,168)	(33,850,371)
Total fund equity	<u>\$ 17,479,899</u>	<u>\$ 18,604,025</u>
Total revenues	\$ 28,957,986	\$ 24,464,075
Total expenses	(28,192,556)	(23,321,200)
Net income	<u>\$ 765,430</u>	<u>\$ 1,142,875</u>

The Agency's share of year-end assets, liabilities or fund equity has not been calculated.

(A Special District)

Notes to Financial Statements, Continued June 30, 2008 and 2007

NOTE 8 – COMMITMENTS

On March 15, 1991, the Agency entered into an agreement with the Mojave Water Agency to become a participant in the Morongo Basin Pipeline project. Under the agreement, the Agency was obligated to pay its project allotment percentage of the estimated fixed project cost commencing July 1, 1991. The payment made to Mojave Water Agency for the current year was \$71,330. The payments commencing June, 1996, and thereafter will be determined by Mojave Water Agency based upon various factors.

NOTE 9 – LITIGATION

The Agency presently has no action, suit or proceeding that is expected to have a material adverse effect upon the financial condition of the Agency.

NOTE 10 - DEFINED BENEFIT PENSION PLAN

Plan Description

The Agency contributes to the California Public Employees Retirement System (PERS), an agent multiple-employer public employee defined benefit pension plan. PERS provides retirement and disability benefits, annual cost-of-living adjustments, and death benefits to plan members and beneficiaries. PERS acts as a common investment and administrative agent for participating public entities within the State of California. Benefit provisions and all other requirements are established by state statute and city ordinance. Copies of PERS' annual financial report may be obtained from their executive office: 400 P Street, Sacramento, CA 95814.

Funding Policy

For the year ended June 30, 2008, participants were required to contribute 7% of their annual covered salary. The Agency was required to contribute an actuarially determined rate of 6.621% of covered payroll. The contribution requirements of plan members and the Agency are established and may be amended by PERS.

Annual Pension Cost

The District's total contributions to CalPERS for the fiscal years ending:

	<u>June</u>	30, 2008	<u>Jur</u>	<u>ie 30, 2007 </u>	<u>Jun</u>	e 30, 2006
CalPERS contributions	\$	36,095	\$	25,231	\$	14,135

For the year ended June 30, 2008, the Agency's annual pension cost for PERS was equal to the Agency's required and actual contributions (not including the portion paid on behalf of employees). The required contribution was determined as part of the June 30, 2007 actuarial valuation using the entry age normal cost method. The actuarial assumptions included: (a) 7.75% investment rate of return (net of administrative expenses); (b) projected annual salary increases of 3.25% attributable to inflation; and (c) a 0.25% across the board increase and merit increases that vary by length of service. The actuarial value of PERS assets was determined using techniques that smooth the effects of short-term volatility in the market value of investments over a three-year period (smoothed market value). PERS unfunded actuarial accrued liability is being amortized as a level percentage of projected payroll on a closed basis.

(A Special District)

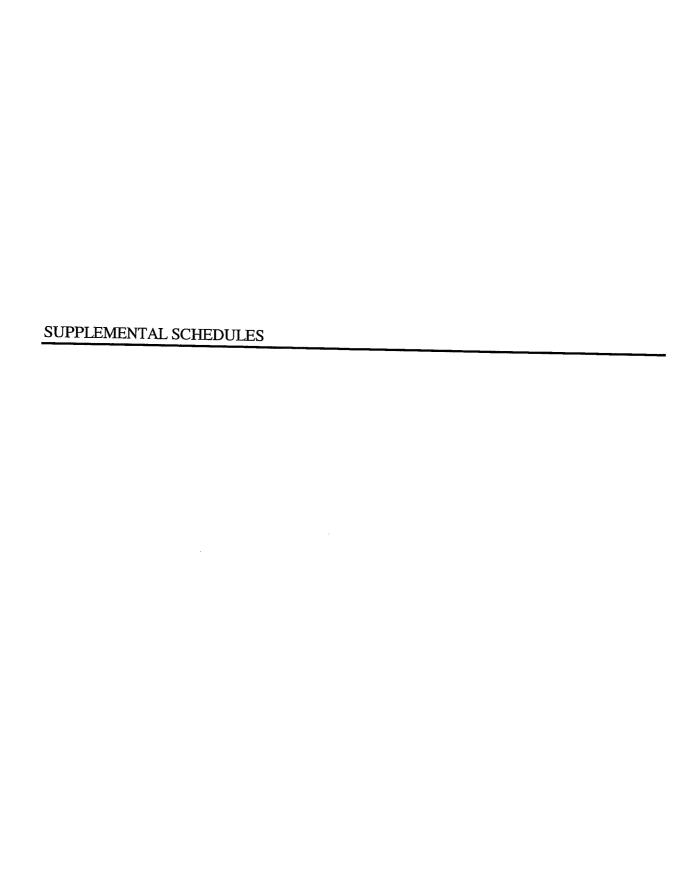
Notes to Financial Statements, Continued June 30, 2008 and 2007

NOTE 11 - CONTINGENCIES

The Agency is presently repaying two bond issues: (1) the 1979 Bighorn Mountains Water Agency General Obligation Bonds; and (2) the 1980 Desert View County Water District Revenue Bonds. The Agency has also entered into an agreement with Mojave Water Agency for Construction, Operation and Financing of the Morongo Basin Pipeline Project as detailed in Note 7. Each of these bond issues and the agreement with Mojave Water Agency includes a series of covenants to which the Agency, or its predecessors, has agreed. One of the covenants in each issue is that the Agency will, at a minimum, set its rates in a manner to provide sufficient revenue to cover operating costs, pay the principal and interest due on the bond installments, pay the annual payment required by the agreement with Mojave Water Agency, and have a specified overage. The 1980 Desert View bonds have a coverage requirement of 20% over the annual principal and interest payment, while the agreement with Mojave Water Agency requires additional coverage of 25% over the annual principal and interest payment.

Presently, the Agency has sufficient reserves to meet the revenue requirements of all the bond issues, as the language in each of the bond documents is sufficiently broad to allow for existing reserves to be included as "revenues" for purposes of the coverage covenants.

The Pledge of Revenues and Funds of the 1980 Desert View County Water District Revenue Bonds (the "pledge") requires that a Reserve Fund shall be established to further secure the payment of the principal of and interest on those bonds. Pursuant to the pledge, the balance of this Reserve Fund is to be maintained at approximately \$41,000. The covenant further requires that monies withdrawn from the Reserve Fund shall be restored by monthly transfers. As of June 30, 2008, the Agency has sufficient reserves to meet this requirement.



(A Special District)

History and Organization June 30, 2008

On June 4, 1990, the San Bernardino County Board of Supervisors approved the Consolidation of Desert View Water District and Bighorn Mountains Water Agency. The effective date of this action was July 1, 1990. The consolidation was jointly initiated and approved by the respective jurisdictions. The new entity became known as the Bighorn-Desert View Water Agency.

Bighorn Mountains Water Agency was organized under provisions of the Agency Law of 1969. The purpose of the Agency was to finance, construct, operate and maintain a water system to serve properties within the unincorporated town of Landers and portions of the surrounding unincorporated area, which covered approximately 23,500 acres in San Bernardino County.

Desert View Water District was organized by a vote of electors of the District in an election held on January 14, 1964. The Board of Supervisors of the County of San Bernardino, California approved the formation of Desert View Water District effective January 20, 1964. The purpose of the District was to finance, construct, operate and maintain a water system to serve properties within the surrounding unincorporated area, which covered approximately 5,368 acres in San Bernardino County.

The administrative office, customer service office, maintenance and repair shop, and storage of material and supplies inventory is located on Agency owned land located at 622 South Jemez Trail, Yucca Valley, California 92284. There is an additional location at 1720 N. Cherokee Trail, Landers, California 92285 where board meetings are held and miscellaneous material and supplies inventory is stored.

The Agency is governed by a Board of Directors consisting of five members, who are elected to staggered four-year terms. From among its members, the Board appoints a President, one Vice-President, and such other positions as it deems necessary. Agency operations are supervised by an appointed General Manager. Assessor-collector functions are performed for the Agency by San Bernardino County.

BOARD OF DIRECTORS:

MEMBER	OFFICE	TERM EXPIRES
Phillip Johnson Judy Corl-Lorono Terry Burkhart Duane Lisiewski Michael McBride	President Vice-President Director Director Director	2011 2009 2009 2009 2011

ADMINISTRATION:

Marina West, General Manager

(A Special District)

Property Taxes June 30, 2008

The Agency has authorization in its Act for Ad Valorem tax assessments to repay the costs of debt service.

Ad Valorem Tax Assessments

The Agency has established one ad valorem tax assessment, Debt Service Improvement District 1. The 2005-2006 tax rate per \$100 of assessed valuations for the assessment is \$0.20.

Assessed Valuations

The net assessed valuations of property within the Agency's taxing area for 2008 as reported by the San Bernardino County Auditor-Controller are:

	Total Assessed Valuation			
General tax levy Secured property	\$	138,017,947		
Unsecured property	\$	531,191		
Debt service improvement Secured property	\$	43,327,983		
Unsecured property	\$	93,325		

Insurance Coverage June 30, 2008

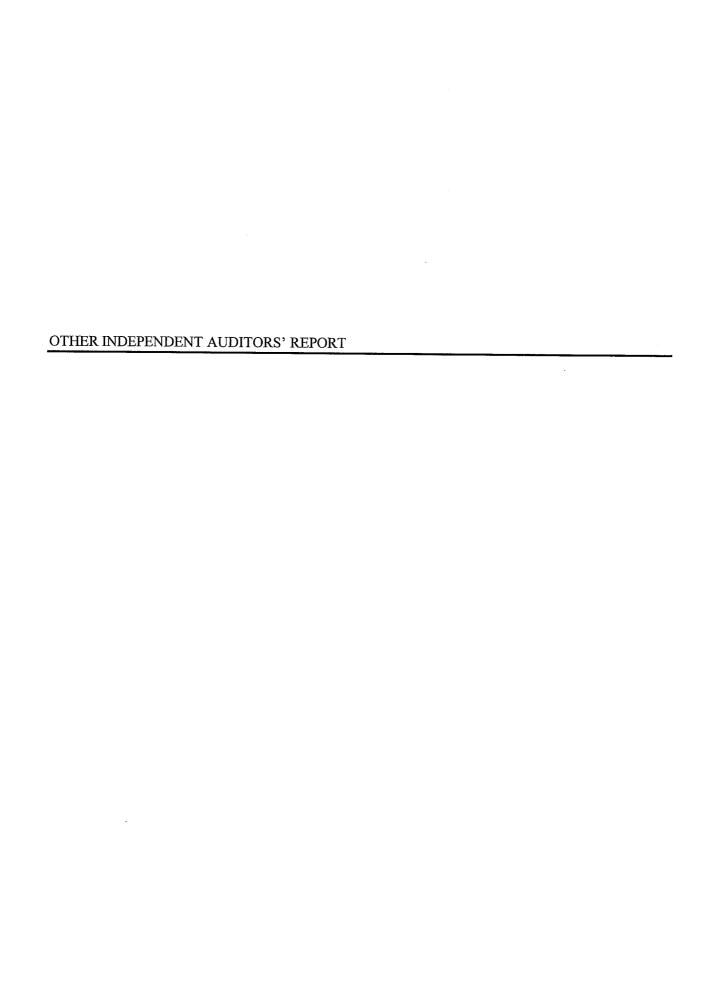
Agency insurance coverage as of June 30, 2008 is as follows:

	Limits per Occurrence		
Comprehensive general liability – bodily injury	\$	2,500,000	
Property loss - \$2,000 deductible	Repl	acement Cost	
Automobile liability	\$	2,500,000	
Public officials and employees liability - errors and omissions	\$	2,500,000	

Bighorn-Desert View Water Agency (A Special District)

Schedule of Operating Expenses
For the Years Ended June 30, 2008 and 2007

Transmissis 1 2 cm	2008	2007
Transmission and distribution		
Salaries and wages	\$ 227,420	\$ 161,468
Ames Basin monitoring	2,974	1,213
Automatice controls	4,102	4,280
Communications	3,338	2,469
Contractual services-engineering	1,373	-
Disinfection expense	6,636	3,270
Electricity: wells and pumps	58,312	59,217
Miscellaneous operating expenses	2,908	6,146
Repairs and maintenance-operations	12,641	17,814
Supplies	92,497	33,114
Uniforms	3,943	1,045
Vehicle expense	23,917	14,670
Water testing	12,664	8,242
Total transmission and distribution	452,725	312,948
General and administrative		
Salaries-office	188,206	168,244
Directors' fees	12,950	7,600
Employee benefits	63,350	61,312
Payroll taxes	9,316	8,515
PERS contribution	36,095	25,231
	309,917	270,902
Auditing and accounting	9,346	8,900
Bad debt	2,459	4,756
Contractual services	74,456	30,512
Customer relations	606	665
Dues and subscriptions	15,527	10,850
Election costs	32,539	(255)
Employee education	3,941	2,208
Insurance	63,694	54,457
Legal fees	96,884	
Miscellaneous administrative expenses	20,911	145,406
Office supplies and expenses	13,424	5,330
Postage	6,420	9,393
Telephone	5,560	9,614
Utilities-office	8,877	4,984
Total general and administrative		8323
	664,561	566,045
Total expenses	1,117,286	878,993
Depreciation	219,804	199,587
TOTAL OPERATING EXPENSES	\$ 1,337,090	\$ 1,078,580





Paul S. Messner, CPA Cindra J. Hadley, CPA James M. Quinn, CPA, CFE

Report on Internal Control Over Financial Reporting and on Compliance and Other Matters Based on an Audit of Financial Statements Performed in Accordance with *Government Auditing Standards*

The Board of Directors Bighorn-Desert View Water Agency

We have audited the financial statements of Bighorn-Desert View Water Agency (the "Agency") as of and for the years ended June 30, 2008 and 2007, and have issued our report thereon dated December 19, 2008. We conducted our audit in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States of America.

Internal Control Over Financial Reporting

In planning and performing our audit, we considered the Agency's internal control over financial reporting in order to determine our auditing procedures for the purpose of expressing our opinion on the financial statements and not to provide assurance on the internal control over financial reporting. Our consideration of the internal control over financial reporting would not necessarily disclose all matters in the internal control over financial reporting that might be material weaknesses. A material weakness is a reportable condition in which the design or operation of one or more of the internal control components does not reduce to a relatively low level the risk that misstatements caused by error or fraud in amounts that would be material in relation to the financial statements being audited may occur and not be detected within a timely period by employees in the normal course of performing their assigned functions. We noted no matters involving the internal control over financial reporting or its operation that we consider to be material weaknesses.

Compliance and Other Matters

As part of obtaining reasonable assurance about whether the Agency's financial statements are free of material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the determination of financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of our audits and, accordingly, we do not express such an opinion. The results of our tests disclosed no instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards*.

This report is intended solely for the information and use of the Board of Directors and management of the Agency, and is not intended to be and should not be used by anyone other than these specified parties.

Mesoner & Hadley, LLP.

Messner & Hadley, LLP Certified Public Accountants

BIGHORN DESERT VIEW WATER AGENCY AGENDA ITEM SUBMITTAL

Meeting Date: March 24, 2009

To: Board of Directors **Budgeted:** Yes

Budgeted Amount: \$9,500

Cost: \$9,345

Funding Source: Budget Line: 56006

General Counsel Approval: N/A

CEQA Compliance: N/A

Subject: June 30, 2008 Audit Presentation by Messner & Hadley, LLP

SUMMARY

Mr. Paul Messner of Messner and Hadley, LLP will present the Report on the Audit for the Bighorn Desert View Water Agency for fiscal year ending June 30, 2008. The Audit Report is attached.

RECOMMENDATION

From: Marina D. West

Staff Contact:

Information and Discussion Only

BACKGOUND/ANALYSIS

Mr. Paul Messner of Messner and Hadley, LLP will present the Report on the Audit for the Bighorn Desert View Water Agency for fiscal year ending June 30, 2008. The Audit Report is attached.

PRIOR RELEVANT BOARD ACTION(S)

9/30/08 Board authorized staff to sign agreement with Messner & Hadley, LLC for FY 2007/08 audit services.

BIGHORN DESERT VIEW WATER AGENCY AGENDA ITEM SUBMITTAL

Meeting Date: March 24, 2009

To: Board of Directors **Budgeted:** n/a

From: Marina D. West General Counsel Approval: N/A

Subject: Endorsement of Art Bishop, Mojave Water Agency (MWA) Board Member, to Fill

the Unexpired Term of the Association of California Water Agencies (ACWA)

Region 9 Board of Directors

SUMMARY

ACWA has issued a call for nominations to fill a vacancy on the Region 9 Board of Directors to complete the 2008-2009 term. Director Bishop has expressed his interest in the position and the MWA Board endorsed him for the position on March 12, 2009. Director Bishop is seeking additional support for his nomination from Bighorn Desert View Water Agency. BDVWA would benefit from a representative that would focus on interests and concerns of the high desert region. Staff recommends the Board support Director Bishop in his interest to be appointed to the ACWA Region 9 Board of Directors.

RECOMMENDATION

That the Board take the following action:

1. Consider supporting Director Bishop's application to serve on the ACWA Region 9
Board of Directors and authorize staff to submit a letter of support to Director Bishop.

BACKGOUND/ANALYSIS

ACWA has issued a call for nominations to fill a vacancy on the Region 9 Board of Directors to compete the 2008-2009 term. Director Bishop has expressed interest in the position and the MWA Board endorsed him for the position on March 12, 2009.

ACWA Region 9 covers San Bernardino, Riverside, and Imperial Counties. The current sevenmember Region 9 Board does not have representation from a high desert water agency. Director Bishop hopes to become the representative to assure that high desert interests and concerns are addressed.

The current seven-member Region 9 Board has the following responsibilities:

- 1. To provide a structure where agencies can come together and discuss/solve issues of mutual concern and interest; and provide input to the ACWA full Board.
- 2. To provide grassroots support for state and federal legislative matters and ACWA policy committees.
- 3. To provide a forum to educate local members on ACWA issues and priorities.
- 4. To assist with membership recruitment.
- 5. To take positions recommending specific to the ACWA Board on local, regional state and federal issues.
- 6. To support program planning and activities for the region.

7. To participate and encourage involvement in ACWA's Outreach program.

MWA has submitted their recently approved Resolution in support of the nomination and a letter from Director Bishop requesting BDVWA's support. Also attached is the draft letter of support from the Agency.

Staff recommends the Board support Director Bishop's application to serve on the ACWA Region 9 Board of Directors and authorize staff to submit a letter of support to Director Bishop.

PRIOR RELEVANT BOARD ACTION(S)

none

RESOLUTION NO. 881-09

A RESOLUTION OF THE BOARD OF DIRECTORS OF THE MOJAVE WATER AGENCY PLACING IN NOMINATION ART BISHOP AS A MEMBER OF THE ASSOCIATION OF CALIFORNIA WATER AGENCIES REGION 9

WHEREAS, the Board of Directors (Board) of the Mojave Water Agency (Agency) does encourage and support the participation of its members in the affairs of the Association of California Water Agencies (ACWA).

WHEREAS, Director Art Bishop has indicated a desire to serve as a Board Member of ACWA Region 9.

NOW, THEREFORE, BE IT RESOLVED:

That the Board of Directors of the Mojave Water Agency does place its full and unreserved support in the nomination of Director Art Bishop for the position of Board Member of ACWA Region 9; and

Does hereby determine that the expenses attendant with the service of Director Art Bishop in ACWA Region 9 shall be borne by the Agency.

ADOPTED and approved this 12th day of March, 2009.

Director Art Bishop, Secretary

Mojave Water Agency

ATTEST:

Michael Page President

I, Michael Page, President to the Board of Directors of the Mojave Water Agency,
hereby certify that the foregoing Resolution was introduced at a regular meeting of the
Board of Directors of said District, held on the 12 th day of March, 2009, and was
adopted at that meeting by the following role call vote:

AYES:

NOES:

ABSENT:

ATTEST:

Michelle R. Doyle Secretary to the Board of Directors of the Mojave Water Agency



22450 Headquarters Drive · Post Office Box 1089 · Apple Valley, CA 92307-0019
Phone (760) 240-9201 · Fax (760) 240-2642 · www.mojavewater.org

March 13, 2009

Marina West, General Manager Bighorn-Desert View Water Agency 622 South Jemez Trail Yucca Valley, CA 92284-1440

Dear Ms. West:

My name is Art Bishop and I am applying to fill a vacancy on ACWA's Region 9 Board of Directors. At this time I am seeking your support for my request to fill the Board Representative position.

Region 9 includes Imperial, Riverside and San Bernardino counties. The current seven-member board does not have representation from a water agency in the High Desert. The current Region 9 board members are: Chair Steve Robbins of the Coachella Valley WD; Vice Chair W.B. (Ben) Wicke of the Elsinore Valley MWD; Manuel (Manny) Aranda, Jr. of the San Bernardino Valley WCD; Joseph J. Kuebler of the Eastern MWD; John V. Rossi of the Western MWD; and Kathy Tiegs of Cucamonga Valley WD. My intent and desire to become a member of the Region 9 Board is in no small part due to a sincere effort to represent and ensure that High Desert interests and concerns are addressed.

I have served on the Mojave Water Agency (MWA) Board of Directors since my appointment in October 2004, and election in 2008. One of the key committees on which I serve, and Chair, is the Agency's Legal, Legislative and Public Information Committee.

I have a keen interest in legislation and am a strong proponent of legislative advocacy. Under my committee's leadership, MWA is on the threshold of launching a Regional Legislative Alliance for water agencies in our 4,900 square mile service area. Spring 2009 will find me attending my 10th ACWA conference since joining MWA. I believe my knowledge and awareness of critical issues facing the water community make me a worthy and valuable candidate for representative on the Region 9 Board.

There are ten regional Boards of Directors in our State. The responsibilities of the regional boards are:

- To provide a forum where agencies can come together and to discuss and/or solve issues of mutual concern and interest; and, based on that interaction, provide representative input to the ACWA Board.
- To provide local outreach organizations the grassroots support necessary to advance ACWA's legislative and regulatory priorities. These priorities are determined by ACWA policy through the Board, State Legislative, Federal Affairs, or other policy committees.
- To provide a forum to educate region members on ACWA's priorities and issues of local and statewide concern.
- To assist with association membership recruitment at the regional level.
- To support program planning and activities for the region.
- To actively participate and encourage region involvement in ACWA's Outreach Program.

My colleagues on the MWA board have given me their unqualified and unanimous support (see enclosed Resolution No. 881-09). Should I be selected to serve out the remaining term on the Region 9 Board, I am committed to diligently and vigorously fulfill my duties. If your organization is willing to encourage my nomination, I would appreciate a letter on your agency's letterhead, addressed to me, stating your support. Your letter would then be added to my application package. For your convenience, a sample letter has been enclosed.

The current Region 9 Board members will make a selection from the prospective candidates after the application period closes on March 31, 2009. I thank you in advance for your support, and if you would like to discuss this matter with me further, please contact me at (760) 247-7618 or by email at abishop@applevalleyfd.com

Respectfully,

Art Bishop, Director Mojave Water Agency

Enclosed - Sample Letter of Recommendation

Resolution No. 881-09



BIGHORN-DESERT VIEW WATER AGENCY

622 S. JEMEZ TRAIL, YUCCA VALLEY, CA 92284 (760) 364-2315 FAX (760) 364-3412 March 25, 2009

Director Art Bishop Mojave Water Agency 22450 Headquarters Drive Apple Valley, CA 92307

RE: Application for ACWA Region 9 Board Vacancy

On behalf of the Board of Directors of the Bighorn Desert View Water Agency, I submit this letter of support and endorsement for your application to serve the unexpired term for the vacant seat on the Region 9 Board of Directors.

Art, you have demonstrated many times over during your many years of service that you are loyal, committed and energetic. These are exactly the kind of qualities we need in our representatives on the Region 9 Board. The High Desert Region – described as one of the 24 water agencies included in Region 9's "Arid area" – is absent representation, and we wholeheartedly support your candidacy.

With your selection, we will see first-hand the admirable qualities you have an how they will enhance and serve not only Region 9, but ACWA as a whole.

Respectfully,

Judy Corl-Lorono Board President

BIGHORN DESERT VIEW WATER AGENCY AGENDA ITEM SUBMITTAL

Meeting Date: March 24, 2009

To: Board of Directors Budgeted: N/A

From: Marina D. West General Counsel Approval: Not obtained

CEQA Compliance: N/A

Subject: Availability of Bighorn Office Building for use by Alan Rasmussen, Field

Representative to Supervisor, Third District Neil Derry at No Charge

SUMMARY

Mr. Alan Rasmussen, Field Representative to Supervisor, Third District Neil Derry has expressed his intent to be available at a location that is more proximate to citizens in the Landers/Johnson Valley/Flamingo Heights area than his Yucca Valley office location. Staff advised Mr. Rasmussen that the Bighorn Office Building might be well suited for this purpose. Mr. Rasmussen has visited the facility and is interested in using the Bighorn Office Building on Cherokee Trail for his business one to several times per month.

RECOMMENDATION

That the Board take the following action:

1. Consider offering the Bighorn office building for use by Alan Rasmussen, Field Representative to Supervisor, Third District Neil Derry at no charge and authorize staff to make necessary schedule and access arrangements with Mr. Rasmussen.

BACKGOUND/ANALYSIS

Mr. Alan Rasmussen, Field Representative to Supervisor, Third District Neil Derry has expressed his intent to be available at a location that is more proximate to citizens in the Landers/Johnson Valley/Flamingo Heights area than his Yucca Valley office location.

Staff advised Mr. Rasmussen that the Bighorn Office Building might be well suited for this purpose since the building is used infrequently during business hours and it can accommodate groups or individuals. Mr. Rasmussen has visited the facility and is interested in using the Bighorn Office Building on Cherokee Trail for his business one to several times per month.

Staff recommends that the Board authorize Mr. Rasmussen, Field Representative to Supervisor, Third District Neil Derry to use the Bighorn office building with appropriate coordination and communication of event scheduling. The use of the Bighorn office facility by Third District Supervisor's Field Representative would be at no charge.

PRIOR RELEVANT BOARD ACTION(S)

none

BIGHORN DESERT VIEW WATER AGENCY AGENDA ITEM SUBMITTAL

Meeting Date: March 24, 2009

To: Board of Directors Budgeted: N/A

From: Marina D. West General Counsel Approval: N/A

CEQA Compliance: N/A

Subject: Policy Statement No. 09P-01 A Statement Establishing an Agency Meeting

Agenda Preparation Policy

SUMMARY

The Finance/Public Relations/Education/Personnel Standing Committee reviewed Agenda Preparation Policy 08P-02 on January 7, 2009. Staff has prepared the attached policy for the Board to review and discuss.

RECOMMENDATION

That the Board take the following action:

1. Adopt Policy No. 09P-01 A Statement Establishing an Agency Meeting Agenda Preparation Policy

BACKGOUND/ANALYSIS

The Finance/Public Relations/Education/Personnel Standing Committee reviewed Agenda Preparation Policy 08P-02 on January 7, 2009. Staff has prepared the attached policy for the Board to review and discuss.

In addition to changes agreed upon in Committee staff is also recommending clarification of the Agenda distribution policy as summarized below:

- There is one "official" agenda posting location for the purposes of fulfilling the requirements of the Ralph M. Brown Act which is the Agency's business office.
- The Agenda will be posted at various locations throughout the Agency.
- The Agenda will be mailed to the Agenda Notification List that includes the newspaper and radio station.
- Copies of Agenda will be available free of charge at the Agency business office.
- A copy of the full Agenda with backup materials packet will be available for viewing by the public during regular business hours.
- The full Agenda with backup materials packet will be uploaded to the Agency website.
- Copies of the full Agenda with backup materials packet will be available for purchase during regular business hours pursuant to the California Public Records Act. To date the Agency does not charge for the full packet however, over the past year the Agenda backup materials packet has grown and generally includes from 50 to 250 pages of information. The Agency has previously estimated that up to 15 full packets would be requested by the public. Notwithstanding staff time, the recoverable copy cost is ranging from \$75 to \$375 for just the monthly Board meeting. Therefore, staff

is recommending that distribution of these materials should follow the provisions of the California Public Records Act so the Agency can recoup the minimal reproduction costs.

 Hard copies of presentations or other materials distributed at the Board or Committee meetings will also be made available pursuant to the California Public Records Act for public information requests.

Staff recommends the Board adopt Policy No. 09P-01 A Statement Establishing an Agency Meeting Agenda Preparation Policy.

PRIOR RELEVANT BOARD ACTION(S)

1/7/2009 FPREP Committee discussion regarding modification to the Agenda Preparation Policy

4/22/2008 Board adopted Policy No. 08P-02 A Statement Establishing an Agency Meeting Agenda Preparation Policy.

POLICY STATEMENT NO. 09P-01 BIGHORN-DESERT VIEW WATER AGENCY

A STATEMENT ESTABLISHING AN AGENCY MEETING AGENDA PREPARATION POLICY

The Board of Directors of the Bighorn-Desert View Water Agency hereby set the following policy which will establish the process by which the agendas for Agency meetings will be generated.

- 1. The General Manager, in cooperation with the Board President, shall prepare an agenda for each regular and special meeting of the Board of Directors.
- 2. In regards to the regularly scheduled meeting held currently on the fourth Tuesday of each calendar month the following process and timeline for agenda preparation shall be followed-

Directors may request and seek majority consensus for appropriate items to be placed on the Agenda at the regular Board meeting.

Tuesday prior to the meeting – Director deadline for adding appropriate items to the Agenda will be the end of business Tuesday. The Board President shall make any final determinations as to what constitutes an appropriate item to be agendized for the Board meeting.

Wednesday prior to the meeting – Before days end, Staff shall email the first draft of the agenda to the Directors who have email and a copy will be made available to the remaining Directors who will be notified via phone.

12:00 Noon Thursday prior to the meeting – Directors' revisions should be delivered to the General Manager.

Upon completion of the Board Agenda with the backup material packet on the Friday prior to the meeting- A field representative shall hand deliver Agenda Binders to Directors and post agendas. So as to not create the appearance of preferential treatment agendas shall not be delivered to any other parties other than Agency Directors.

The Official Posting Location for the purposes of meeting the requirements of the Ralph M. Brown Act will be the Agency Office at 622 S. Jemez Trail.

As a courtesy the Agenda shall also be posted at the following locations-

- Johnson Valley Improvement Association
- > 1720 North Cherokee Trail- Agency Meeting Hall
- ➤ Hero Market
- > Western Coffee Pot Café
- ➤ Landers Homeowners Association- Bellfield Hall
- Mojave Market
- > Halliday's Market

In addition, the agenda will be emailed to the "Agenda Notification List" maintained by the Agency Board Secretary. This list includes the following:

- > Z107.7 Radio Station
- > Hi-Desert Star Newspaper

Pursuant to the Brown Act Section 54957.5(a) once the Agenda and related materials have been prepared office staff shall make available upon request, and without delay, the agenda and related materials for public viewing during regular business hours. However, this shall not include any writing exempt from public disclosure under Section 6253.5, 6254.7, or 6254.22.

Complete agendas without the backup material packet shall be prepared and without delay made available at the Agency administrative office and shall be provided upon request at no charge to the requester.

Complete Agendas with backup material packets will be made available, and without delay, for public viewing during regular business hours at the Agency Business Office. Complete Agendas with backup material packets will be uploaded to the Agency website as soon as technologically possible.

Any member of the public can purchase a complete Agenda packet, with backup material at the then current per page copy charge outlined in the Agency's Rates, Fees and Charges for public information requests pursuant to the California Public Records Act. Hard copies of presentations made or materials distributed at Agency meetings will be thereafter be subject to the California Public Records Act.

- 3. The General Manager, in cooperation with the Standing Committee Chair, shall prepare an agenda for each Standing Committee meeting.
- 4. Any Director may contact the Committee Chair to place any appropriate item on the Committee meeting agenda no later than Tuesday prior to the agenda mail out day which is scheduled for the Friday before the scheduled time and date of the meeting.
- 5. Board Workshops shall be scheduled and the agenda set by the Board of Directors at the regular or special meeting of the Board or by the Board President.
- 6. During the Consent Calendar portion of the Board meeting, any member of the Board may specifically request any agenda item be removed from the Consent Calendar and placed under Deferred Items for consideration and Board action.
- 7. Under Deferred Items on the agenda, any item removed from the Consent Calendar shall be considered separately for Board action. At that time, the Board may, by a majority vote, amend, refer, retain, or remove each deferred item on the agenda.

Policy Statement 09P-01 was adopted by the Board of Directors at a Regular meeting held on March 24, 2009 and hereby rescinds Policy 08P-02.

Heller

BIGHORN DESERT VIEW WATER AGENCY AGENDA ITEM SUBMITTAL

Meeting Date: March 24, 2009

From: Marina D. West

To: Board of Directors **Budgeted:** Yes

Budgeted Amount: \$70,000

Cost: unknown: services provided as needed

Funding Source: Budget Line: 56007

General Councel Approval: Obtained

General Counsel Approval: Obtained

CEQA Compliance: N/A

Subject: Engagement of Gresham Savage Nolan & Tilden, APC to Represent Bighorn

Desert View Water Agency in Connection with Labor and Employment Matters

SUMMARY

The Agency's General Counsel, SmithTrager, LLC, has advised the agency on matters in connection with labor and employment. Counsel has done so utilizing the services of Mr. Bradley E. Neufeld formerly of Best, Best and Krieger, LLP. However, Mr. Neufeld is now employed by Gresham Savage Nolan & Tilden, APC. Mr. Neufeld has provided an engagement letter for the Board's consideration in retaining Mr. Neufeld for labor and employment attorney services.

RECOMMENDATION

That the Board take the following action:

1. Authorize Agency General Counsel, SmithTrager, LLC to execute the engagement letter with Gresham Savage Nolan & Tilden, APC for attorney services related to labor and employment matters on the Agency's behalf.

BACKGOUND/ANALYSIS

The Agency's General Counsel, SmithTrager, LLC, has advised the agency on matters in connection with labor and employment. Counsel has done so utilizing the services of Mr. Bradley E. Neufeld formerly of Best, Best and Krieger, LLP. However, Mr. Neufeld is now employed by Gresham Savage Nolan & Tilden, APC. Mr. Neufeld has provided an engagement letter for the Board's consideration in retaining Mr. Neufeld for labor and employment attorney services.

The attached engagement letter outlines the hourly rates for attorney services as well as administrative charges which are usual and customary. Staff cannot accurately estimate the volume of labor and employment services necessary to conduct Agency business but realizes the importance of retaining the appropriate counsel to provide these services as necessary. Staff and Agency General Counsel have been very pleased with the level of service provided

by Mr. Neufeld and recommend that the Board retain his services through an engagement with Gresham Savage Nolan & Tilden, APC.

PRIOR RELEVANT BOARD ACTION(S)

10/23/2007 Motion to ratify agreement with Best, Best, & Kreiger as Special Counsel for personnel issues and authorize Board President to sign a letter to attorney Neufeld waiving Agency's attorney-client privilege with Lagerlof, Senecal, Bradley, Gosney & Kruse, LLP. 9/11/2007 Motion to appoint Law Offices of Susan Trager as Agency Legal Counsel.

GRESHAM SAVAGE NOLAN & TILDEN

A Professional Corporation Lawyers • Founded 1910

FOR THE FIRM:
Bradley E. Neufeld
e-mail: Bradley.Neufeld@greshamsavage.com

3750 UNIVERSITY AVENUE, SUITE 250 RIVERSIDE, CALIFORNIA 92501-3335 (951) 684-2171 • FACSIMILE (951) 684-2150 www.greshamsavage.com

March 2, 2009

Susan M. Trager Bighorn Desert View Water Agency c/o Law Offices of Susan M. Trager 19712 MacArthur Blvd., Suite 120 Irvine, CA 92612

Re: Engagement of Gresham Savage Nolan & Tilden, APC

Dear Susan:

The purpose of this letter is to confirm our engagement by Bighorn Desert View Water Agency (collectively, the "Agency") to represent it in connection with labor and employment matters (the "Matter"). We appreciate your confidence and thank you for selecting us as counsel.

1. <u>Scope of Representation</u>. Except as we may agree otherwise in writing, we will be representing only the Agency and will not be representing any parent, subsidiary or other affiliated entity nor any shareholder, partner, member, director, officer, employee, agent or insurer of the Agency. Our initial scope will be to provide representation and defense in the Matter, inclusive and up to the conclusion of any trial. Except as we may otherwise agree, the terms of this letter apply to other engagements for the Agency that we may undertake.

2. <u>Attorneys, Fees and Charges Involved in Provision of Legal Services.</u>

I will be the shareholder primarily responsible for the oversight of this Matter. Other attorneys in our firm may work on your Matter when and if needed and, when employed, those attorneys will work directly under my supervision. My present billing rate is at \$440 per hour. Other attorneys may also perform work when we deem it to be in your best interests, or for reasons of speed, economy or assistance where the workload demands assistance. The rates to be charged by any other attorney working on this Matter presently vary between \$215 to \$285 per hour for Junior Associates; \$285 to \$350 per hour for Senior Associates/Counsel; \$365 to \$375 per hour for Of Counsel; \$350 to \$475 per hour for Shareholders; all depending on the experience, expertise, and specialization of the attorney involved. All attorneys will be billed with a 20% discount off their standard rates. Paralegal time is charged at rates between \$145 and \$210 an hour.

The above rates are subject to change periodically, depending on the market. You will be provided advance notice of any rate change. Depending upon the precise nature of the services requested, the actual charge for services will be the hourly rate of the attorney or attorneys involved

GRESHAM SAVAGE NOLAN & TILDEN,

A PROFESSIONAL CORPORATION Bradley E. Neufeld

March 2, 2009 Page 2

multiplied by the number of hours utilized (calculated in 1/10th hour increments), with exception to telephone calls, which are charged at a minimum of 3/10th of an hour due to the administrative tasks associated with all telephone calls.

In addition to fees, our statements include our actual costs (except as set forth in Attachment A) for fees of governmental agencies and distributions and/or charges for third parties, the current schedule for which is set forth on Attachment A and which also is adjusted from time to time (collectively "Charges"). Our standard practice is to have certain charges for outside retained services invoiced to you directly. This letter constitutes Agency's agreement to pay all such invoices prior to delinquency and to hold us harmless from your failure to do so. Of course, to the extent such third party charges are paid directly by us they will be included in our statements.

Statements are submitted monthly and are due and payable no later than ten (10) days from presentation. You agree to notify us promptly in writing if you dispute any entry for legal services or charges on any statement. In the absence of any written objection thereto within thirty (30) days of your receipt of an invoice, you will be deemed to have accepted and acknowledged the invoice as correct through the period covered by the invoice. Please understand that it is our policy to stop work on all matters we are handling for a client if an amount invoiced to such client is sixty (60) days or more past due. Also, interest is charged at 10% per annum from date of statement for amounts outstanding more than sixty (60) days.

Unless we otherwise expressly agree in writing, any estimates we may provide from time to time and any deposits, retainers, or advances against costs we may require are not a limitation on our fees and other charges. In addition, if as a result of our engagement we are required to produce documents or appear as witnesses in connection with any governmental or regulatory examination, audit, investigation or other proceeding or any litigation, arbitration, mediation or dispute involving the Agency or related persons, the Agency is responsible for costs and expenses reasonably incurred by us (including professional and staff time at then scheduled hourly rates and reasonable attorneys' fees and costs incurred by us). This provision shall survive any termination of our representation of the Agency.

In the event that any of the services we perform involve a transaction, all statements which have not been paid pursuant to the above with respect to that transaction are due at the transaction closing.

3. No Conflicts. We maintain a conflict of interest index which lists all our clients and matters in which they were represented by us. Representation of any party with an interest that may be adverse to an indexed client will not be accepted by us without an examination to determine if a professional conflict of interest would be created. We have indexed the Agency under Bighorn Desert View Water Agency and also listed the following parties: Susan M. Trager and Marina West, and have determined that no actual or potential conflict of interest exists based on this listing. Please review this listing to determine whether this entry is adequate.

GRESHAM SAVAGE NOLAN & TILDEN,

A PROFESSIONAL CORFORATION Bradley E. Neufeld

March 2, 2009 Page 3

Unless we hear from you to the contrary, we will assume that the above listing is accurate and complete.

- Potential Conflicts with Other Clients. We have many attorneys and multiple 5. offices. We may currently or in the future represent one or more other clients (including current, former, and future clients) in matters involving the Agency. We undertake this engagement on the condition that we may represent another client in a matter in which we do not represent the Agency, even if the interests of the other client are adverse to the Agency (including appearance on behalf of another client adverse to the Agency in litigation or arbitration) and can also, if necessary, examine or cross-examine Agency personnel on behalf of that other client in such proceedings or in other proceedings to which the Agency is not a party provided the other matter is not substantially related to our representation of the Agency and in the course of representing the Agency we have not obtained confidential information of the Agency representation of the other client. By consenting to this arrangement, the Agency is waiving our obligation of loyalty to it so long as we maintain confidentiality and adhere to the foregoing limitations. We seek this consent to allow our Firm to meet the needs of existing and future clients, to remain available to those other clients and to render legal services with vigor and Also, if any attorney does not continue an engagement or must withdraw therefrom, the client may incur delay, prejudice or additional cost such as acquainting new counsel with the Matter.
- 6. <u>Termination of Representation</u>. You have the right to terminate our representation of you at any time. Subject to our ethical obligation to give you reasonable notice to arrange for alternate representation, we may terminate our representation of you at any time. Unless we agree to render other legal services to the Agency, our representation will terminate upon completion of the Matter.
- 7. Our Document Retention. It is our policy and practice to destroy our files five (5) years after the file is first closed unless the client requests a shorter or longer retention period in writing. Files are generally closed at the conclusion of a lawsuit or completion of a transaction.
- 8. Arbitration. Any dispute between us concerning our fees or charges shall, if you so elect, be submitted to arbitration under rules of the California State Bar, and shall be binding if (i) each of us so agrees after any such dispute arises, or (ii) such arbitration becomes binding under such rules. Any dispute between us concerning our fees or charges not so submitted to binding arbitration under the rules of the California State Bar, or that remains unresolved after non-binding arbitration under such rules, and any other dispute between or among you and us or any of our attorneys and agents, including but not limited to claims of malpractice, errors or omissions, or any other claim of any kind regardless of the facts or the legal theories, shall be finally settled by mandatory binding arbitration in Riverside County, California, conducted in accordance with California Code of Civil Procedures §§ 1282 et seq., including, but not limited to, section 1283.05, with each party to bear its own costs and attorneys' fees and disbursements. Such arbitration shall be conducted before a single arbitrator, except in matters involving a dispute greater than five hundred thousand dollars, which shall be conducted before a three

GRESHAM SAVAGE NOLAN & TILDEN,

A PROFESSIONAL CORPORATION Bradley E. Neufeld

March 2, 2009 Page 4

arbitrator panel with each side selecting one arbitrator and the two arbitrators selected by the parties choosing the third arbitrator. Judgment on a binding arbitration award may be entered in any court of competent jurisdiction. We mutually acknowledge that, by this agreement to arbitrate, each of us irrevocably waives our right to court or jury trial. You have the right to consult separate legal counsel at any time as to any matter, including whether to enter into this engagement letter and consent to the foregoing agreement to arbitrate.

If the foregoing is an acceptable basis for our engagement as counsel, I would appreciate it if you would sign the enclosed copy of this letter and return it to us in the envelope provided. If you have any questions or concerns, please feel free to call.

Once again, thank you for selecting us to represent the Agency. We look forward to a mutually valued relationship.

Bradley E. Neufold, of GRESHAM SAVAGE NOLAN & TILDEN, A Professional Corporation

BIGHORN

The undersigned has read and understood this engagement letter and agrees that it correctly sets forth the terms upon which Gresham Savage Nolan & Tilden, APC has been engaged by the undersigned in connection with the representation described herein and has waived any conflict of interest on the part of this Firm arising out of the representation described above.

By:
Susan M. Trager

DESERT

VIEW

Marina West, General Manager

cc:

ATTACHMENT A

ADMINISTRATIVE CHARGE TABLE

(As of July 1, 2008)

For your information, the following is a current list of the various costs that are charged to clients.

Category

Charge

Delivery

Invoiced cost; not reduced by any volume discounts.

(DHL, Federal Express, Airborne, messenger etc.)

Document imaging (Scanning, OCR, Coding)

Invoiced cost.

Duplicating

\$0.25 per page; color copies \$0.75. (Copying costs are not charged for ordinary day-to-day copying, such as copying for various correspondences, but would be charged in the event that voluminous

documents are required as part of our

representation.)

Lexis/ Westlaw Legal research

Vendors Rates.

Postage

Actual cost of mailings over \$5.00 per day.

Travel

Actual Cost.

BIGHORN DESERT VIEW WATER AGENCY AGENDA ITEM SUBMITTAL

Meeting Date: February 24, 2009

To: Board of Directors Budgeted: Yes

Budgeted Amount: Cost: To be determined **Funding Source:** 01-56022

From: Marina D. West General Counsel Approval: N/A

CEQA Compliance: N/A

Subject: Request for Billing Relief for Parcel 629-405-01

SUMMARY

The Planning/Legislative/Engineering/Grant/Security Standing Committee met on January 15, 2009 (reconvening on January 20th) to discuss the request for billing relief for Parcel 629-405-01. After lengthy discussion customer was asked to provide further documentation on what he thought was the cause of high read so that the full Board, at the February meeting, could determine if implementation of the standard billing relief was warranted.

RECOMMENDATION

That the Board take the following action:

1. Provide direction to staff on the application of Section 3.6 Billing Adjustments-Other than Meter Error of the Agency's Rules and Regulations for Water Service in effect at the time the request was brought before the Board for consideration.

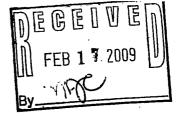
BACKGOUND/ANALYSIS

A letter (attached) was received by the Agency on February 18th as requested by the Committee. The historical background of correspondence between Agency and customer is also attached.

PRIOR RELEVANT BOARD ACTION(S)

1/15/2009 (1/20/09 Continuance) Customer Request for Relief of Billing for Parcel 629-405-01: PLEGS Committee recommended the customer provide further documentation on cause of high read and matter be brought back to full Board in February for consideration of billing relief.

10/28/2008 Customer Request for Relief of Billing for Parcel 629-405-01: Board deferred matter to PLEGS Committee for further review and subsequent recommendation to full Board



TO: DESERT BISHORN WATER AGENCY

BOARD OF DIRECTORS

CC: Marina WEST

FROM: WILLIAM BENCTSON

aceT#: 03-0040-1

RE: REQUEST FOR RELIEF

the history of this organize dispute is well documented. I have been charged over \$ 3,500 based upon the numbers appearing on the face of a meter REGISTER, that according to Who. West was daninged, moperally, and could NOT be tested. Based upon photographs taken of the damaged negester ws. west come to the conclusion that the wreter was tampered with using a screw driver or other sharp instrument. Upon inspection of the photographs, I tend to agree. However, I do not have the folanse expertise that Ms. west apparently has, so I couldn't say for sur what happened without having and prostunty to inspect the water myself.

In one of my letters to Ms. West I asked of the meter register would be available if I should want to test it independently, but I got no response to my maning. Until, worth later, I was informed that the weter body (without the daninged register) was removed and tested. and, since it performed withen acceptable pareweters. I was changed about \$ 95.00 for a service that I did not request. To her credit, Ms. West did ad mit that The charge was a "mestake," but to my knowledge my account has not been credited. I also continue to rack up delinquency charges for the unpaid amount in dispute even though I have continued to pay my current sharges as we agreed upon some time ago.

According to Ms. West the results of the test conducted on the surter body is conclusive evidence that the charges were correct and that they were not the result of a meter related isono. This conclusion is based upon flaved layer and an incomplete analysis of the faits before us.

First of all, the accuracy of the meter leady is not at issue. The fact that tests proved that it was functioning properly is, therefore, melevant.

what is at issue is whether the number on the bace of the dial of the weter register accurately represent my water consumption at the time the dial was smashed.

According to the photographs, taken sometimes after the wester was removed, the dial appears the have stopped on 16,0082. Which would (if scarrate) mean that I consumed nearly. I MILLION GALLONG Since the previous anded.

Since no one was I wing at the previous during the teme that B3, 500 was allegedly sumped outs that the must have been a leak. This arention was bolstered by the fact that construction debing was seen in front of my longe; which according to her "clark shound That a leak occurred!" She later retracted that statement when it was shown that the debris had been there since Nov. and was part of an one own remailed project.

Mountales, the Agency continued to must that I must have had a leak and refused to even consider the possibility that I had not, in some way, received the water that I was being billed for.

However, common sause soys that a willion gallon cannot leak out without leaving some tell-take signs: That enough water to bill my 2 were purcel own a boot deep!

result in incressed vegetation or an overflowed seption table or sough putches or something. But such was not the case on my property.

who watered my plants while I was away) stated that they saw no leaks. My next door neighor, in a sworn affordavel stated that he checked my property on a saily losses (move and out) and that he saw no leaks. A licens of plum her was hard to inspect the property and leaks. and since the mater was replaced my bill for way has been always. I so here always that there are no looks. buther suggests that there are

to state many position. lent it was not living heard. It has been concluded that I was not living heard. It has been concluded that I was not living and no watter how great the evidence is to the contrary it seems that I must pury regard less of whether or not all received the property of seems that I must prove received the poor product I'm purying for.

I was talk at the last weeting that my only option was to request partial relief for now nieter related charges. The relief can be no greater than 50% of the amount in controvery. The brewed manger thereof to the board in attendance that the artire ludget for such relief is only \$5000. Frontlerwore, in order to be chigaled for this relief I must describe how the loss occurred, what I die to fix it how the loss occurred, what I die to give the loss occurred, what I die to great a loss in the future.

It is my position that when the weter register was damaged, the members on the dial spun independent of the meter body, and stopped at a number which indicated that my usage was for greater than what was setually pumped, the result of evan a one integer change could be quite drawatic. If, as we west by pothersed, the witer was tampered with intentionally using a scrawdriver, it is quite possible that the purpose was to take trouble for, or mait revery on the property owner (... ME) of the screwdown way have been used to slick under north the white spin one or more of the musty suggesthat this is quite possible. While I believe that this is clearly meter related, and that I should be granted total relief, I do not won't to disquality myself



that the Board way seem full to grant we.

Since I snow that I did not have a leak, and that el did not use a million gallons myself, the only explanation its that the water was stolen somelow have industrial least-wire fencing around my online partel, I have years I have been a customer. The to the extremely ligh charges, Situation. Since the charges are for and above any thing that I have received so far, this is an isolated occurrence. I mo longer work out of lower, keep revegade water thieves of boy. I purchosed really seary to TRESPASSING.
signs to prevent this type of thing from
brappening should of have to leave town
in the future.

In conclusion, I ask the board to please consider all of the relevant facts before unating a final electron. If it is possible to move the members on the face of the mater register by templing with it, or any way ather than by water flowling the queter levely than I should be growthed complete rehelf he the alternative. If the board electronics that the number on the face of the broken Ital could not have the face of the broken Ital could not have the face of the broken Ital could not have the given artificially I would deem appropriate.

Sweet Roughin

FROM: WILLIAM BENGTEDN DEGEI JUL 1 0 2008 To Whom it may come I believe that the amount shown in in my recent lule (enclosed) is in amount due be adjusted to ref to reflect a my Jusque during this period in that my water service be restore Please direct all future consepondence Clo Sharon Sheen 58559 JOSAUD DENE VICA VACUEY CA

2

In chronological order, the following notes were drafted from account comments for APN 629-405-01

May 22, 2008 - During read meter #1123741 shows very high usage. Meter also discovered damaged and inoperable.

May 23, 2008 - Damaged meter replaced, new meter spinning, agency shut off customer valve. Several voicemails left for customer.

May 28, 2008 - Reread shows water moving through meter – field tech measured usage. (see July 8 comment).

June 2, 2008 - Message left on customer voicemail regarding payment options. June 26, 2008 - Customer called with questions about his options. Customer told he appeared to have a leak and should perhaps contact a plumber. It was also suggested that he write a relief letter.

July 7, 2008 - Message from Mr. Green requesting that agency not lock off the water. July 8, 2008 - No pymt made, customer locked off. Mr. Green (stepfather) called and said Mr. Bengtson would be unavailable for 3 months and no one was living at the home. He also said he goes there once a week to water and because the meter is still spinning, he turns the valve on only when he is watering the plants.

July 10, 2008 - Agency received letter from customer to the BOD requesting relief on bill. Letter also requests a change of mailing address.

July 11, 2008 - Mr. Green requested water be turned back on in his name. Mr. Green told that he would be contacted by the agency after reviewing the rules and regulations.

July 14, 2008 - Mr. and Mrs. Green paid \$540 towards payment agreement. They stated they would have the customer sign it when they saw him.

July 18, 2008 – Green's told they will receive either a written decision from the general manager or it will be on the agenda at the next BOD meeting.

July 31, 2008 - Letter mailed to customer denying his request for billing relief.

August 6, 2008 - Called made to Mr. Green regarding the unsigned payment agreement. August 13, 2008 - A letter received from the customer requesting a copy of agency "Rules and Regulations".

August 22, 2008 - Agency adjusted delinquent charge on bill.

August 25, 2008 - Agency sent customer a letter in response to customers requests and comments stated in letters dated August 5, 2008 and August 13, 2008.

September 10, 2008 - Customer request placement on agenda for October meeting. September 18, 2008 - Meter test completed on damaged meter #1123741. Meter did test within parameters established by AWWA. Agency Cost is \$68.98. Copy of meter test certificate and letter sent to customer.

September 29, 2008 - \$95.90 added to customer bill to replace damaged meter. September 30, 2008 - Customer asked if he could address the BOD tonight, but was reminded he had earlier stated he would be unable to make it (See Sept. 10 comment). He once again questioned how the meter could register if the register was broken. Agency informed him that 1100 units had past through the meter between the March read and when we found the register broken (May read). Agency responded that the billing relief program requires that a problem be documented and resolved and that in this case, he continues to insist that the meter is faulty even though it is shown to be accurate. October 3, 2008 - Customer refuses to pay for broken meter.

October 20, 2008 - Voicemail left for customer regarding missed pymt on payment plan. October 23, 2008 - Voicemail left on phone number on file (310 #), advising customer he was in breach of payment plan.

October 27, 2008 - Customer called and requested that agency not lock off until after the board meeting tomorrow.

October 28, 2008 – Board deferred request to Planning/Engineering Committee for indepth review. Past due amount on hold pending findings of committee.

. . .



BIGHORN-DESERT VIEW WATER AGENCY

622 S. JEMEZ TRAIL, YUCCA VALLEY, CA 92284 (760) 364-2315 FAX (760) 364-3412

July 31, 2008

Mr. William Bengtson
- c/o Sharon Green
- 58559 Joshua Drive
Yucca Valley, CA 92284

@COPY

RE: Acct: 03-0040-1 Request for Water Bill Adjustment dated July 10, 2008

Dear Mr. Bengtson,

Bighorn Desert View Water Agency has received your request for billing adjustment due to "error". I have reviewed your account history, written reports from the Distribution Operator, and the Agency Rules and Regulations pertaining to billing adjustments and although the usage "greatly exceed the usual or expected occurrence" I am denying the request for billing relief based on the following:

- The request does not provide details as to what occurred at the property and how the problem was resolved as required by the Agency Rules and Regulations.
- The account record shows high water usage in the past that you attribute to a faulty meter. The meter was replaced with a newly certified meter however the original service meter was subsequently tested and found to be within the accuracy standards established by the American Water Works Association.
- On May 23, 2008, a Water Distribution Operator dispatched to the location for a routine service call found water flowing through the meter. In addition, the meter register was damaged and inoperable. The usage since the March meter read exceeded 1,100 billing units. The customer valve was shut off and a call was placed to the home answering machine.
- At your request on May 28, 2008, a Distribution Operator returned to the site to re-read the meter. Upon arrival, the customer valve was found to be in the "on" position and water was moving through the meter at a rate of approximately 270 gallons per day (605 billing units per month). In addition, floor matting, carpet and linoleum were piled up outside the dwelling. IN our view this clearly represents a leak has occurred at the property and the meter register was operational until it was damaged.

The Agency will honor the payment arrangements that have been set-up on the account.

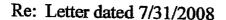
Sincerely.

Marina D. West, Po General Manager This was calculated
This was calculated
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The was received.

August 5, 2008

To: Marina D. West
Desert Big Horn Water Agency
622 S Jemez Trail
Yucca Valley, Ca. 92284

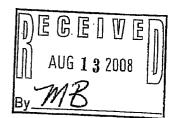
From: William Bengtson acct: 03-0040-1 C/O Sharon Green 59559 Joshua Drive Yucca Valley, Ca. 92284



Dear Ms. West,

This letter will serve as a rebuttal to your denial of my claim that my water bill was in error.

- Can you please send me a copy of the "agency rules and regulations" that you referred to, so that I can provide the necessary details that you require.
- I have had high water usage in the past that I did attribute to a faulty meter. At the time, I was told that I probably had a leak somewhere on the property. I hired an independent plumber and did not find a leak. A water survey was then conducted by one of your representatives who concluded that the meter was probably faulty and a new meter was installed. The following billing cycle my water bill went down dramatically and has remained at reasonable levels until recently. At that time I requested an adjustment which was unfairly denied for reasons that I stated in previous correspondence.
- You stated that on May 23, 2008 a water distribution operator found water running through the meter but that the meter was "damaged and inoperable". You further stated that the water usage since 3/08 exceeded 1,100 billing units. How can it be determined how much water was used in a damaged and inoperable meter? Is that meter still available for independent testing?
- Finally, your assumption that the carpet and other debris piled up outside the dwelling "clearly represents an internal leak is completely erroneous. This debris has been outside the home since December of



2007, as I am currently in the process of a complete re-model. This can be confirmed by numerous witnesses.

In conclusion, I have simply never had a leak either internally or externally, of a proportion that would justify a bill in the proportion I was billed for (\$3600). This is a ridiculous persecution of me and my repeated attempts to have "your" problem corrected.

A total relief of debt at this point is expected.

I should not be responsible for relieving the debt incurred by previous and current Water Board indiscretions.

William Bengtson
William Bengtson





BIGHORN-DESERT VIEW WATER AGENCY

622 S. JEMEZ TRAIL, YUCCA VALLEY, CA 92284 (760) 364-2315 FAX (760) 364-3412

August 25, 2008

Mr. William Bengtson c/o Sharon Green 58559 Joshua Drive Yucca Valley, CA 92284

RE: Acct: 03-0040-1 Response to Agency Letter Dated July 31, 2008

Dear Mr. Bengtson,

Bighorn Desert View Water Agency has received your letter dated August 5, 2008 (received by the Agency on August 13, 2008) which you indicate is a rebuttal to our letter of July 31, 2008 denying your request for a billing adjustment.

The following summarizes our response to requests and comments provided in your letter:

- Per your request, the Agency Rules and Regulations regarding Billing Adjustments processes are attached.
- We acknowledge the record shows that, in the past, you have attempted to receive billing relief due to a faulty meter. At the time, those allegations were never substantiated. The Agency has all correspondence on file from this past series of events and would like to point out that the facts on file are not consistent with statements made in your August 5, 2008 letter. In any event they are irrelevant to the circumstances of the current request for billing relief and are not discussed any further in this response.
- Regarding your third bullet statement, you indicate that our letter of July 31st indicates the "meter was 'damaged and inoperable". This quote is incorrect, our letter of July 31st states that the "meter register was damaged and inoperable". When the meter register was found damaged the meter reading on the dial was, and still is, stuck at 164,008 cubic feet. At that time, water was flowing through the meter but the meter register was inoperable. During the March meter reading cycle, the meter registered 52,789 cubic feet. The difference between the March and May meter readings is 1,112 billing units, the charge is \$3/unit.
- You mention in your final statement that there has "simply never been a leak either internally or externally, of a proportion that would justify a bill in the proportion I was billed for (\$3,600)". Statistics show that a ¼-inch hole in a pipe, at 60 psi, can leak approximately 450 units per month. Therefore, it is very probable that a leak, from even a small break, if left unattended for a period of time will result in the meter registering a high number of billing units.

- You have inquired if the meter is available for independent testing. Since the meter register is damaged it is impossible to test the accuracy of this meter body/register combination. To test this meter, the register must first be replaced. This cost has been estimated at \$65 plus shipping. However, if it is determined that the internal meter components are also damaged then it cannot be properly tested. It has been confirmed that this damaged meter was originally installed new on October 19, 2005 and met all accuracy standards at that time.
- Whenever an excessive amount of water is used at a property, we need a
 logical explanation. Our assumption that carpet and debris piled up outside the
 dwelling clearly represented an internal leak is a logical explanation but you
 false statement to be untrue. Please accept our apology for making this
 false statement of explanation.

At this time and partly based on new information you have provided, the Agency is denying your request for billing relief on the basis of the following:

- 1. This meter is not faulty as you claim. The meter was replaced in October 2005 at which time it was documented to be within the appropriate accuracy standards. This is a positive displacement meter; rotation of the measuring chamber is required for any amount of water to be registered. By design, water meters wear out over time and begin to under register. They never "speed up" or "over register".
- The Rules and Regulations state that you must provide details of what
 occurred to cause the meter register to indicate excessive usage through
 the meter. To date, you refuse to admit that there was a leak at the
 property. You continue to claim that this is the Agency's problem.
- Meter tampering has occurred resulting in additional consumption revenue losses to the Agency which cannot reasonably be predicted. The Agency would be justified to charge you a tampering fee of \$250 as well as the costs associated with replacement of the damaged meter.

The Agency is not opposed to replacing the damaged register so that this meter can be tested and the results properly documented. I will make the necessary arrangements and inform you of the results when I receive them.

The Agency will continue to honor the payment arrangements that have been set-up on the account.

Sincerely,

Marina D. West, Po General Manager

9/7/2008

To: Marina D. West
Desert Bighorn Water Agency
622 S. Jimez Trail
Yucca Valley, Ca. 92284

From: William Bengtson C/O Sharon Green 58559 Joshua Drive Yucca Valley, Ca. 92284

Re: 03-0040-1

Letter Dated August 25, 2008

Dear Ms. West,

From 1/08-5/08 I was employed by Rapid Care Medical Clinic in Las Vegas, Nevada. During that time I resided in the city of Las Vegas, and came back to my home in Landers only occasionally to check on the progress of an ongoing remodel of the residence, which is still under way. During my absence my neighbor, Alex Pena, oversaw the remodel project, fed my cat, and looked after my property on a daily basis. According to Mr. Pena, as well as those who were working on the house, there was no evidence of a water leak, either inside or outside the premises during that period (please see attached statements). In addition, I can provide you with affidavits from both a plumber and a contractor, each of whom have inspected the property inside and outside and have found no leaks.

I will be unable to attend your next water board meeting, but would like to be placed on the agenda for your October meeting in order to discuss this matter further.

Sincerely,

William Bengtson.

DEGETVED SEP 1 0 2008 By MR

No Attachments received

629-405-01

August 29, 2008

To Whom It May Concern:

My name is Alex Pena. I was William Bengtson's next door neighbor. From January, 2008 until June, 2008 I took care of Mr. Bengtson's residence while he was working out of the area, and checked the property every day. During that period I never saw any evidence of a water leak either inside or outside of the premises.

Should you have any questions, or require further verification, please feel free to contact me at (562) 805-4993.

Sincerely,

Alex Pena

ALEXEI PENA
COMM. # 1602647
NOTARY PUBLIC-CALFORNIA
LOS ANGELES COUNTY
MY COMM. EXP. AUG. 28, 2009



(029-405-01

BIGHORN-DESERT VIEW WATER AGENCY

622 S. JEMEZ TRAIL, YUCCA VALLEY, CA 92284 (760) 364-2315 FAX (760) 364-3412

Wednesday, September 17, 2008

Account 03-0040-1/ APN 629-405-01 Mr. William Bengtson 58559 Joshua Drive Yucca Valley, CA 92284-4705

RE: Certified Flow Test Results for Customer Water Service Meter

Dear Customer;

At your request, Bighorn-Desert View Water Agency has pulled your water meter for certified flow testing. Testing is conducted by Performance Meter, Inc. located in Beaumont California, an independent testing company. A new meter was installed when your meter was pulled for testing.

The test results are attached and summarized below:

	Wa no l	tter service meter tested within flow parameters set by the American Water Works Association and the billing adjustment is due.
¢ X Í	Wa nev	ter service meter tested outside flow parameters set by the American Water Works Association and a vertee has been installed in its place.
	凶口	Meter registered below testing parameters resulting in lower than actual usage. Meter has registered above testing parameters resulting in higher than actual usage.
If you ha		any questions, please don't hesitate to contact the Assessment

If you have any questions, please don't hesitate to contact the Agency at (760) 364-2315.

Sincerely,

Tichelle Bowling Customer Service Representative

Attachments: Meter Test Results



PO Box 427
Beaumont, CA 92223-0427
Corporate 800-872-2723
Phone 951-922-2485
Fax 951-922-2395

State of California Department of Weights & Measures Registration # 2921

Certified Test

-					,		
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Manufacturer:		Size #:	Tested By:	Tester #:			Date:
Customer: BIG HORN-DESERT VIEW WAT.	City: YUCCA VALLEY	CA Zip: 92284		3/4 GPM 100.5 %			The same
Customer:	City:	State:	High Flow:	Med. Flow: Low Flow:	Comments:		Signature:

sales@performancemeter.com

www.performancemeter.com

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Performance Meter, Inc PO Box 427 Beaumont, CA 92223-0427 Corporate 800-872-2723 Phone 951-922-2485 Fax 951-922-2395

Attention: To Whom It May Concern

The register on the meter with serial number 1123741 was broken. We loaned you a register for the purpose of testing your meter. There was a \$10.00 chargé for this loan.

Sincerely,

Gayle Simms

Revol. W/invoice # \$5036-IN 9/18/2008

BIGHORN-DESERT VIEW WTR AGENCY CHECK REGISTER FEBRUARY 28, 2009

CHECK# 	DATE	PAYEE & DESCRIPTION	AMOUNT
9054	02/05/09		
9063	02/05/09	THE CAME WITH WORKS ASSIGN	960.00
9064	02/05/09	ANNUAL DUES 50109-43010 BARR LUMBER CO INC SYSTEM MAINTENANCE WELLS, MAINTENANCE	354.00
9065	02/05/09	CLA-VAL REPAIRS CRISTI BUSH CONSULTING SVC 1/28-1/29/09	125.21
9066	02/05/09	AR/ACCING CNH CAPITAL AMERICA LLC	1,582.93
9067	02/05/09	NEW HOLLAND BACKHOE LEASE PYMT DATASTREAM BUSINESS SOLUTIONS	1,173.89
9068	02/05/09	HP9000 PROG, DEC FERRELLGAS	760.00
9069	02/05/09	PROPANE SHOP & OFFICE KIM HELLER	338.70
9070	02/05/09	MILEAGE REIM 1/22 & 1/27 INLAND WATER WORKS	27.27
9071	02/05/09	WELL 7 REPAIR LAFCO	140.08
9072	02/05/09	MUNICIPAL SVC REVIEW DEPOSIT LAW OFFICES OF SUSAN M. TRAGER	500.00
9073	02/05/09	LEGAL FEES, TRAGER/SEP PROTECTION ONE	9,595.00
9074	02/05/09	SHOP SEC SVC 22609-32509 RICHARD ROHR	39.61
9075	02/05/09	MANUAL RFND ACCT#3341090 STEVE'S OFFICE SUPPLY	2.86
9076	02/05/09	BINDER UNDERGROUND SERVICE ALERT	16.38
9077	02/05/09	DIG ALERTS, 20 TICKETS VALLEY INDEPENDENT PRINTING BUSINESS CARDS,DIR STRODEL NAME BADGES, WEST, HELLER,	30.00
9078	02/05/09	STRODEL VERIZON CALIFORNIA OFFICE PHONES & AUTO CONTROLS	105.10
9079	02/13/09	12/22/08-1/21/09 AT&T MOBILITY	655.59
9080	02/13/09	COMMUNICATIONS EXP 12/25-1/24 AVALON URGENT CARE INC.	215.25
9081	02/13/09	DMV, CLASS A LIC CRISTI BUSH CONSULTING SVC 12/09-12/22 BILLING/ACCTNG CONSULTING SVC 12709 CONSULTING SVC 2/03-2/04	65.00
9082	02/13/09	BILLING/ACCTNG CALIFORNIA PUBLIC EMPLOYEE'S	2,659.27

BIGHORN-DESERT VIEW WTR AGENCY CHECK REGISTER

		FEBRUARY 28, 2009	
CHECK#	DATE	PAYEE & DESCRIPTION	AMOUNT
		DEDC COMEDITATION DESCRIPTION	
9083	02/13/09	PERS CONTRIBUTION PPE 13009 CINTAS CORPORATION #150	2,947.70
	•	UNIFORM SVC 12809	
0004		UNIFORM SVC 20409	54.20
9084	02/13/09		34.20
		BAC-T, PLATE COUNT	
9085	02/13/09	BAC-T, GEN PHY	126.00
2005	02/13/09	JUDY CORL-LORONO TAC MEETING 20409	
9086	02/13/09	H2O2U	100.00
		WATER DELIVERY TO ACCT 33	EE 00
9087	02/13/09	INLAND WATER WORKS	55.00
		WELL 9	
		METER EXCHANGE	
		WELL 9	
		WELL 7	
9088	02/13/09	WELL 10, JV PUMP PARTS PITNEY BOWES GLOBAL FINANCIAL	2,333.45
	12/23/03	QUARTLY LEASE 21009-51009	
9089	02/13/09	* VOID *	232.74
9090	02/13/09	U.S. POSTAL SERVICE	
0.001		RENEWAL FEES, BULK	180.00
9091	02/13/09		200.00
9092	02/19/09	CHLORINATOR MAINTENANCE	292.45
2022	02/19/09	ACWA-HBA SERVICES CORP. (ASC) ACWA/HEALTH BENEFITS, MAR	
9093	02/19/09	BAKERSFIELD WELL & PUMP CO	5,463.36
	, , , , , , , , , , , , , , , , , , , ,	PRESSURE SWITCH-WELL CONTROLS,	
		WELL 9 REHAB	
		WELL 9	
		NEW AUTO CONTROLS PANEL	
		WELL 9 ELEC. CONTROLS	
		TROUBLESHOOTING & REPAIRS	
9094	02/19/09	WELL 10 BOOSTER PUMPS MICHELLE BOWLING	4,806.49
	,,	CONTRACTUAL SVC 21309	004.00
9095	02/19/09	CINTAS CORPORATION #150	894.00
		UNIFORM SVC 21109	27.10
9096	02/19/09	FIRST BANKCARD	27.10
9097	02/19/09	MISC ITEMS	692.53
2027	02/19/09	H2O2U	
9098	02/19/09	WATER DELIVERY TO ACCT 33 THE HOME DEPOT #6971	55.00
	//	MISC ITEMS	260 15
9099	02/19/09	INLAND WATER WORKS	362.17
		INVENTORY & SUPPLIES	
0100	22/42/24	JV PUMP PARTS	74.35
9100	02/19/09	PERFORMANCE METERS, INC	
		3/4" PERF METERS,	
9101	02/27/09	100 METERS CARMEN WILLIAMS	4,697.90
_	,,,	BALANCE RFND ACCT# 0113001	00 ==
9102	02/27/09	DAN GRISA	20.55
		BALANCE RFND ACCT# 0102802	28.47
			20.4/

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BIGHORN-DESERT VIEW WTR AGENCY CHECK REGISTER FEBRUARY 28, 2009

CHECK#	DATE	FEBRUARY 28, 2009 PAYEE & DESCRIPTION	AMOTOTO
	~		AMOUNT
9103	02/27/09	JAMES F MOORE BALANCE RFND ACCT# 1108293	46.40
9104	02/27/09	JOSE MEZA	46.42
9105	02/27/09	BALANCE RFND ACCT# 1102942 MICHAEL DEGELDER	55.92
9106	02/27/09	BALANCE RFND ACCT# 0609121 MICHELLE O'MALLEY	91.75
9107	02/27/09	BALANCE RFND ACCT# 1103076 SANTIAGO AVILA	59.47
9108	02/27/09	_	8.76
9109	02/27/09	BALANCE RFND ACCT# 0404406 US CITIES REAL ESTATE	86.25
9110	02/27/09	BALANCE RFND ACCT# 0906153 BARR LUMBER CO INC BATTERY SUPPLIES FIELD MATERIALS & SUPLLIES SUPPLIES SUPPLIES SUPPLIES SUPPLIES	69.99
9111	02/27/09	WELL 10 TERRY BURKHART STANDING CMTE 21909	131.06
9112	02/27/09	REG MEETING 22409 CALIFORNIA PUBLIC EMPLOYEE'S PERS CONTRIBUTION PPE 21309	150.00
9113	02/27/09	EMP RETIREMENT CANDIDA NEAL	2,947.70
9114	02/27/09	ENVIRONMENTAL STUDIES, JAN CLINICAL LABORATORY OF BAC-T, PLATE COUNT	1,860.00
9115	02/27/09	BAC-T, GEN PHY JUDY CORL-LORONO	146.00
9116	02/27/09	REG MEETING 22409 COUNTY OF SAN BERNADINO	100.00
9117	02/27/09	DUMP FEES CYBERSPIKE	38.05
9118	02/27/09	WEBSITE MAINT RE-CONF & UPDATE GENEIE'S CLEANING SERVICE	275.00
9119	02/27/09	CLEANING SVC, FEB INLAND WATER WORKS METER EXCHANGE PROGRAM	170.00
9120	02/27/09	WELL 7 REPAIRS LAW OFFICES OF SUSAN M. TRAGER	139.26
9121	02/27/09	LEGAL FEES, TRAGER/OCT DUANE LISIEWSKI	2,870.00
9122	02/27/09	REG MEETING 22409 MICHAEL MCBRIDE	100.00
9123	02/27/09	REG MEETING 22409 OFFICE DEPOT WHITE ERASE BOARD WHT ERASE BOARD CREDIT	100.00
		MISC OFFICE SUPPLIES	389.88

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BIGHORN-DESERT VIEW WTR AGENCY CHECK REGISTER

CHECK#	DATE	FEBRUARY 28, 2009 PAYEE & DESCRIPTION	AMOUNT
9124	02/27/09	REWAL, DAVID DMV DL RENEWAL CLASS "A"	
9125	02/27/09	WORKBOOTS, EMP BENEFITS SOUTHERN CALIFORNIA EDISON	192.52
9126	02/27/09	POWER EXPENSE, JAN WARREN NORMAN STRODEL STANDING CMTE 21909	4,444.68
9127	02/27/09	REG MEETING 22409 VAGABOND WELDING SUPPLY WELDING SUPPLIES	150.00
9128	02/27/09	VERIZON CALIFORNIA AUTO CONTROLS 2/13-3/13/09	28.12 44.14
		TOTAL	57,484.57

Reviewed By



BIGHORN-DESERT VIEW WATER AGENCY

BOARD OF DIRECTORS' REGULAR MEETING MINUTES

BOARD MEETING OFFICE 1720 N. CHEROKEE TR. LANDERS, CALIFORNIA

JANUARY 27, 2009 TUESDAY 6:00 P.M.

- CALL TO ORDER- 6:00 P.M.
- PLEDGE OF ALLEGIANCE- Led by Director Strodel
- ROLL CALL- Directors Present: Director Corl-Lorono, Director McBride, Director Burkhart

Director Strodel, Director Lisiewski

Staff Present: Marina West, Kim Heller

Guests Present: Approximately 15

• APPROVAL OF THE AGENDA- MS Strodel/McBride-to approve agenda as presented-

Failed.

M Lisiewski-to approve agenda with removal of item 6h-

Failed.

MSC Burkhart/McBride 4/1 to approve Agenda as presented, with Director Lisiewski voting no.

Public Participation-Public is invited to comment on any item on the agenda during discussion of that item. You may wish to submit your comments in writing to assure that you are able to express yourself adequately. In giving your public comment please state your name and have your information prepared. Due to time constraints a three minute time limit may be imposed. Per Government Code Section 54954.2, any person with a disability who requires a modification or accommodation, including auxiliary aids or services, in order to participate in the meeting, please contact the Board Secretary during Agency business hours by calling 760-364-2315.

- 1. PUBLIC PARTICIPATION- Any person may address the Board on any matter within the District's jurisdiction on items not appearing on this agenda- Jim Langer commented on the Johnson Valley, Well 10 rates and the water quality of Rock Corral.
 - Paul Dossey commented on being billed by the Agency as being a connected customer although he owned his well and did not take water from the Agency.

Martha Oswalt commented on the Brown Act, the Agency's budget deficit, and the spending of Agency time and money.

Ray Gilham commented on a bill sent to him by the Agency in error and on the Agency employee's work schedule.

Gerry Kay commented on the legalities of charging connected customers who were not using water.

2. CONSENT ITEMS-The following items are expected to be routine and non-controversial and will be acted on by the Board at one time without discussion, unless a member of the Public or member of the Board requests that an item be held for discussion or further action- MSC

Burkhart / Strodel 5/0 to approve Consent items with item 2c removed to item 5, as requested by Director Lisiewski.

- a) Minutes of the November 25, 2008 Regular Meeting
- b) Consumption & Billing Comparison Report November 2008 and December 2008
- c) Financial Statements November 2008 and December 2008
- d) Production Report November 2008 and December 2008
- e) Service Order Report November 2008 and December 2008
- f) Resolution 09R-01- Local Agency Investment Fund (LAIF) Signature Authority-Establishing Signature Authorities For Bighorn-Desert View Water Agency (LAIF) Account.
- **g)** Resolution 09R-02- Union Bank Of California Signature Authority- Establishing Signature Authorities For Bighorn-Desert View Water Agency Union Bank Checking Account.
- 3. CONSENT ITEMS RECOMMENDED FOR APPROVAL AT THE FINANCE/PUBLIC RELATIONS & EDUCATION/PERSONNEL COMMITTEE MEETING OF JANUARY 7, 2009- MSC McBride/Strodel 5/0 to approve items 3a and 3b.
 - a) Minutes of the August 6, 2008 FPREP Committee Meeting
 - b) Minutes of the September 10, 2008 FPREP Committee Meeting
- 4. CONSENT ITEMS RECOMMENDED FOR APPROVAL AT THE PLANNING & ENGINEERING/LEGISLATIVE/GRANT/SECURITY COMMITTEE MEETING OF JANUARY 15, 2009- MSC Burkhart/McBride 5/0 to approve item 4a.
 - a) Minutes of the August 21, 2008 PLEGS Committee Meeting
- 5. MATTERS REMOVED FROM CONSENT ITEMS- Item 2c- MSC McBride/Lisiewski 5/0 to approve item 2c with stipulation that staff bring Local Agency Investment Fund (LAIF) update to the February Regular Board Meeting, following comments by Director Lisiewski on LAIF account.
- **6. DISCUSSION AND ACTION ITEMS-** The following items will be discussed by the Board of Directors and Staff, and the Board will consider taking action, if so inclined.
 - **a) DISBURSEMENTS NOVEMBER 2008 AND DECEMBER 2008-** MSC McBride/Burkhart 5/0 to approve item 6a with clarification for check 8872 to be presented at February Regular Board Meeting as requested by Director Lisiewski, following discussion by the board and staff on various checks paid.

Recess: 7:07 P.M. - 7:19 P.M.

b) ELECTION OF OFFICERS- Board to elect President and Vice President- MSC Burkhart/McBride 4/1 for Director Corl-Lorono as Board President. Roll call vote requested by Ms. West:

Director McBride- Aye

Director Lisiewski- No

Director Corl-Lorono- Aye

Director Strodel- Aye

Director Burkhart- Aye

MSC Burkhart/Strodel 5/0 for Director McBride as Board Vice President. Roll call vote requested by Ms. West:

Director McBride- Ave

Director Lisiewski- Aye

Director Corl-Lorono- Aye

Director Strodel- Aye

Director Burkhart- Aye

c) CREATION OF COMMITTEES AND ASSIGNMENTS- Creation of committees, appointment of members and establishment of assignments, if so desired, as follows-

Directors' Burkhart and Strodel appointed to the Planning & Engineering/Legislative/Grant/Security (PLEGS) Committee.

Directors' McBride and Corl-Lorono appointed to the Finance/Public Relations & Education/Personnel (FPREP) Committee.

Director Burkhart appointed Representative and Director Corl-Lorono as alternate to the Morongo Basin Pipeline Commission/Mojave Water Agency Technical Advisory Committee (TAC).

d) RESOLUTION 09R-XX- A RESOLUTION OF THE BOARD OF DIRECTORS OF THE BIGHORN-DESERT VIEW WATER AGENCY APPROVING THE "STRAWMAN" GUIDANCE DOCUMENT FOR DEVELOPMENT OF A GROUNDWATER MANAGEMENT PLAN AND CONSTRUCTION OF AN ARTIFICIAL RECHARGE PROJECT IN THE RECHE GROUNDWATER SUBBASIN OF THE AMES VALLEY GROUNDWATER BASIN-Board to discuss and consider adoption of Resolution 09R-XX- MSC Burkhart/McBride 4/1 to adopt Resolution 09R-03, with Director Lisiewski voting no, following a summary of Resolution by Ms. West itemizing the benefits of the Strawman Guidance Document. Ms. West provided the history and the previous actions of the Board and other water entities since 2004 regarding this item. The overall consensus of the Board, following discussion, was approval of the Strawman Guidance Document. Director Lisiewski expressed concern of the existing Ames Agreement being negatively affected and insisted that the Ames Agreement should not be changed. Ms West and several board members expressed the opinion of benefits of the Strawman Guidance Document to the Agency surpassing and enhancing the current Ames Agreement. Roll call vote requested by Director Lisiewski:

Director McBride- Aye
Director Lisiewski- No
Director Corl-Lorono- Aye
Director Strodel- Aye
Director Burkhart- Aye

Recess: 7:54 P.M. - 7:59 P.M.

- e) PROPOSALS FOR THE REPAIR OF THE JOHNSON VALLEY WELL NO. 10 BULK HAULING STATION- Board to discuss and consider authorizing staff to execute Purchase Order with Bakersfield Well & Pump Co to repair/replace booster pumps at Well No. 10 and execute Purchase Order with Barnett Construction to build a pump enclosure at Well No. 10- MSC Burkhart/McBride 5/0 to execute purchase order with Bakersfield Well & Pump at a cost of approximately \$3000.00 and to execute Purchase Order with Barnett Construction at a cost of approximately \$2900.00, following discussion and recommendation by Ms. West.
- f) BULK HAULING RATE STRUCTURE REVIEW Board to review, discuss and provide input to staff on how to proceed with bulk hauling usage and consumption charges for Agency's bulk hauling customers- Ms. West reported this item had been discussed extensively by the PLEGS Committee in January. In an effort to equalize the rates of all bulk hauling stations Ms. West presented various methodologies and gave a history of how Johnson Valley Well 10 came to be on a different rate structure. Ms. West stressed no matter which of the three rate structure options the board eventually approved, all rates and fees need to be continuously reviewed with emphasis on building reserve funds, paying off debt and creating annual Capital Improvement Project Fund. Ms. West also stressed the Agency needed to address the exportation of water out of the Agency's boundaries. Following much discussion by the board, public, and staff on fairness of rates, Ms. West reminded the board that all Agency customers had recently undergone a rate increase and although the Agency is aware there are households that are not connected to the pressurized system and require hauled water, the connected Agency customers should not be made to pay more to subsidize bulk customers. Ms. West presented the idea of increasing bulk hauling rates in increments of two increases in six months. Following discussion, the Board directed staff prepare a Resolution for rate adjustment 'option 1' (\$8.50 per unit with no Basic Service Charge) for all bulk hauling stations to be agendized for the February Regular Board Meeting. The staff report for this item verified this public meeting constitutes the appropriate notification of intent per Govt. Code Sec. 66016.

Recess: 8:53 P.M. - 9:03 P.M.

- g) PROPOSED 29 PALMS TRAINING CENTER/AIRSPACE ACQUISITION PROJECT-Board to discuss relevant comments to be submitted to MCAGCC as part of the Environmental Review Process- Ms. West expressed what she thought the Agency should be focused on in regards to the MCAGCC expansion as presented in the staff report. Board directed staff to proceed with letter to MCAGCC expressing the Agency's concerns, including Director Lisiewski's concern of the Physical effect bombing would have on the aquifer, and requesting answers to questions relating to other impacts the acquisition would have on the Agency.
- h) RESOLUTION 09R-XX- A RESOLUTION OF THE DIRECTORS OF THE BIGHORN-DESERT VIEW WATER AGENCY SETTING A SERVICE TERMINATION FEE FOR CUSTOMERS WHO VOLUNTARILY TERMINATE EXISTING WATER SERVICE- Board to receive update on status of inactive meters and discuss and consider adoption of Resolution 09R-XX- MSC McBride/Burkhart 4/1, with Director Lisiewski voting no, to adopt Resolution 09R-04 setting a Service Termination Fee at \$300.00 for customers who voluntarily terminate existing water service following discussion by board and staff

and a summary of the staff report by Ms. West on the history of board directives to bring rates, fees, charges, and all other potential revenue opportunities in line with costs to operate the Agency. Ms. West provided background of the approximate four-hundred 'vacant' accounts and the steps that had been taken by staff leading up tho the change in Ordinance with regard to customers desiring to terminate existing service or paying the Basic Monthly Service Fee. Ms. West also reviewed the steps that were required by customers wishing to terminate existing service. Ms. West pointed out that because the Agency bills bi-monthly, only half of the 'vacant' accounts had been billed to date and of those approximate two hundred accounts, only thirty letters had been received, to date, either disputing or questioning charge. Roll call vote requested by Director Lisiewski:

Director McBride – Aye Director Lisiewski –No Director Corl-Lorono – Aye Director Strodel – Aye Director Burkhart – Aye

- i) BOARD OF DIRECTORS WORKSHOP MEETING SCHEDULE- Board to discuss and consider setting meeting date/time for Workshop- Following discussion by board and staff, Board of Directors Workshop scheduled for Saturday, February 28, 2009 at 9:30 A.M.
- 7. **DIRECTORS' REPORTS/COMMENTS-** Director Burkhart made an apology to Jim Hanley for a mathematical error she had made on calculations of water usage of Ms. West and Mr. Phil Johnson. Director Burkhart also extended her thanks to Ms. West for the long hours and hard work she has put in.

Director Strodel- No reports/comments.

Director Lisiewski- No reports/comments.

Director McBride joined Director Burkhart in commending Ms. West. Director McBride also addressed the public regarding the Agency's effort in making all rates, fees, and charges equitable and fair to all customers.

Director Corl-Lorono also extended thanks to Ms. West.

8. GENERAL MANAGER'S REPORT (ORAL)- Ms. West reported on the time sensitive material the Agency had received from the Local Agency Formation Committee (LAFCO), a ballot to fill a Regular vacancy on the LAFCO Board. The ballot was reviewed too late to be put on this Agenda. Ms. West verified the item had been added to this Agenda as an 'emergency item' and had been pulled prior to the start of this meeting. Ms. West asked the board if they wanted to call a special meeting in order to cast a vote to fill the LAFCO vacancy. The board consensus was not to hold a special and therefore not participate in the vote.

Ms. West also advised the board she had been reminded by the Agency's insurance carrier, Special Districts Risk Management Authority (SDRMA) that the Agency receives an incentive on insurance for Director training. Thursday and Friday, March 5 there is training "How to be an Effective Board Member" being held in Riverside. Ms. West advised the board that this item would be agendized for the February Regular meeting for those interested.

9. PROJECT STATUS REPORT- Director Lisiewski inquired on line item "Projects Not Yet Begun" asking why Well # 4 still not up. Ms. West responded that repairs for Well # 4 had not been budgeted in this fiscal year. Director Lisiewski also wanted to know if Well # 9 had

problems. Ms. West responded Well #9 was experiencing electrical problems and the Agency was waiting for a part that had been ordered.

10. COMMUNICATION AND INFORMATION ITEMS

11. ITEMS FOR NEXT AGENDA- Expenditures to LAIF Report 09/2008 to present
Back-up for check #8872
Resolution For All Bulk Hauling Stations Rate Structure
Authorization for attendance to CSDA's "How to be an
Effective Board Member"

12. ADJOURNMENT- 10:34 P.M.

Respectfully submitted, Kim Heller, Board Secretary DATE:

MARCH 2009

TO:

MARINA WEST

FROM:

MICHELLE BOWLING

RE:

Consumption & Billing Comparison FEBRUARY 2009 <u>Consumption</u>

Resid	lential- North- E	Bighorn	Reside	ntial- South- Des	sert View		
	Meters	Usage (c.f.)		Meters	Usage (c.f.)		
Book 1	151	63	Book 7	168	134,540		
Book 2	191	286,833	Book 8	174	185,747		
Book 3	167	2	Book 9	187	207,563		
Book 4	161	2	Book 10	181	207,084		
Book 5	132	0	Book 11	194	210,498		
Book 6	137	0	Total	904	945,432		
Total	939	286,900					
Dadla Ki			C	onstruction Met	ers		
Bulk -Kid	ckapoo, Well 4,			Meters	Usage (c.f.)		
D L 00	Meters	Usage (c.f.)	Book 40	0	0		
Book 30	39	21,909	Total	00	0		
Book 31	5	235					
Book 32	5	8,600	Billed Consump		982,101		
Total	49	30,744	Non Billed Usag		2,246		
			Total Consum	otion	984,347		
	Bulk - Well 10						
	Meters	Usage (c.f.)	Active Resident	ial Meters	1,843		
Book 33	49	5,860		Active Bulk Meters			
Total	49	5,860	Total Active M	eters	1,941		
		<u>Billing C</u>	comparison				
			This Year	Last Year	Difference		
			JAN	JAN	More		
			2009	2008	(Less)		
Statistics					, ,		
T							
lotal Custome	er Accounts		1035	869	166		
Usage in Cub			1035 982.101		166 (32 468)		
Usage in Cub	ic Feet	se)	1035 982,101		(32,468)		
Usage in Cub Percentage In		se)					
Usage in Cubi Percentage In Revenues	ic Feet crease/(Decreas	se)	982,101	1,014,569	(32,468)		
Usage in Cubi Percentage In Revenues Water Revenu	ic Feet crease/(Decreas	se)	982,101 29,850.96	1,014,569 31,578.62	(32,468) -3% (1,727.66)		
Percentage In Revenues Water Revenues Basic Service	ic Feet crease/(Decreasues ues Charge	se)	982,101 29,850.96 51,216.05	1,014,569 31,578.62 31,930.01	(32,468)		
Usage in Cubi Percentage In Revenues Water Revenu Basic Service Miscellaneous	ic Feet crease/(Decrease) ues Charge	se)	982,101 29,850.96 51,216.05 768.50	1,014,569 31,578.62 31,930.01 725.00	(32,468) -3% (1,727.66) 19,286.04 43.50		
Usage in Cubi Percentage In Revenues Water Revenu Basic Service Miscellaneous Delinquent Ch	ic Feet crease/(Decrease) Les Charge s carges		982,101 29,850.96 51,216.05	1,014,569 31,578.62 31,930.01	(32,468) -3% (1,727.66) 19,286.04		
Usage in Cubi Percentage In Revenues Water Revenu Basic Service Miscellaneous Delinquent Ch	ic Feet crease/(Decrease) ues Charge		982,101 29,850.96 51,216.05 768.50	1,014,569 31,578.62 31,930.01 725.00	(32,468) -3% (1,727.66) 19,286.04 43.50		
Usage in Cubi Percentage In Revenues Water Revenues Basic Service Miscellaneous Delinquent Ch	ic Feet crease/(Decrease) ues Charge arges perating Rever	nues	982,101 29,850.96 51,216.05 768.50 1,795.40	1,014,569 31,578.62 31,930.01 725.00 825.08	(32,468) -3% (1,727.66) 19,286.04 43.50 970.32		
Usage in Cubi Percentage In Revenues Water Revenu Basic Service Miscellaneous Delinquent Ch Total Op	ic Feet crease/(Decrease) Les Charge s carges	nues	982,101 29,850.96 51,216.05 768.50 1,795.40 83,630.91	1,014,569 31,578.62 31,930.01 725.00 825.08 65,058.71	(32,468) -3% (1,727.66) 19,286.04 43.50 970.32 18,572.20		
Usage in Cubi Percentage In Revenues Water Revenues Basic Service Miscellaneous Delinquent Characteristics Total Openation	ic Feet crease/(Decrease) ues Charge s narges perating Rever	nues s through)	982,101 29,850.96 51,216.05 768.50 1,795.40 83,630.91	1,014,569 31,578.62 31,930.01 725.00 825.08 65,058.71 7,181.96	(32,468) -3% (1,727.66) 19,286.04 43.50 970.32 18,572.20		
Usage in Cubi Percentage In Revenues Water Revenues Basic Service Miscellaneous Delinquent Char Total Op Debt Service FMHA **	ic Feet icrease/(Decrease) ues Charge anarges perating Rever Revenues (pase)	nues es through) nues	982,101 29,850.96 51,216.05 768.50 1,795.40 83,630.91 8,384.66	1,014,569 31,578.62 31,930.01 725.00 825.08 65,058.71	(32,468) -3% (1,727.66) 19,286.04 43.50 970.32 18,572.20		
Usage in Cubi Percentage In Revenues Water Revenue Basic Service Miscellaneous Delinquent Ch Total Op Debt Service FMHA ** Total Debt Additional In	ic Feet crease/(Decrease) Les Charge charges perating Rever Revenues (pase) t Service Revenues formation Regal	nues s through) nues arding Pass Through	982,101 29,850.96 51,216.05 768.50 1,795.40 83,630.91 8,384.66	1,014,569 31,578.62 31,930.01 725.00 825.08 65,058.71 7,181.96 7,181.96	(32,468) -3% (1,727.66) 19,286.04 43.50 970.32 18,572.20		

Total Charges (Proof)

92,015.57 72,240.67

BALANCE SHEET PERIOD ENDING 02/28/09

PAGE 1

GENERAL FUND

ASSET										
			QUIVALE							
		13120					OF CA			35,742.73
		13130		CAS	H CAS	H DRAWE	RS BASE F	UND		750.00
	01	13400		CAS	H PET	TY CASH	FUND			800.00
		TOTAL	CASH &	CASH 1	EQUIV	ALENTS			_	37,292.73
INVES	TME	ENTS								
	01	13303		CAS	H LAI	F-UNRES	TRICTED			471,737.18
		TOTAL	INVEST	MENTS						471,737.18
ACCOU	NTS	RECEI	IVABLE,	WATER						
	01	13710		A/R	WATE	R				124,815.43
		ጥርምል፣.	ACCTS	DECETO	יו זמו	MAGER			-	
		TOTAL	ACCID	KECEI V	чонь,	WAIEK				124,815.43
ACCOU	NTS	RECEI	IVABLE,	OTHER						
	01	13712		A/R	AVAI	LABILIT	Y-STANDBY	IDB		237.22
	01	13800				ERTY TA				39,984.46)
	01	13801		A/R	MISC	ELLANEO	US			2,301.92
									~	
		TOTAL	ACCTS	RECEIV	ABLE,	OTHER			(37,445.32)
INVEN	TOF	lies								
	01	14301		INV	ENTOR	Y-WATER	SYSTEM P	ARTS		110,434.95
	01	14302					L FUEL			1,305.88
	01	14303		INV	ENTOR	Y-UNLEA	DED FUEL			1,602.25
									-	
		TOTAL	INVENT	ORY						113,343.08
ממשמח	TD	EVDENC	200							
		EXPENS		יתפת	אל עני	NITTEL TARES	KERS COMP	T.11017-		
		14402					& PD LIAB			1,125.28
		14403		POS'		NIO EP	& AD TIVE	IND		12,285.53
	-	21103		100	LAGE				_	6,996.67
		TOTAL	PREPAI	D EXPE	NSES					20,407.48
FIXED	3 Z C	CETC								
		11130		FA (DRGAN	IZATION				336 371 36
		11140				& BUILD				336,271.36 298,457.41
		11150			YARDS					57,934.48
		11160				TANKS				16,604.30
	01	11170				SYSTEM				7,223,519.41
	01	11180				EQUIPME				99,211.92
	01	11181		FA I	MOBIL:	E EQUIP	MENT			424,831.47
	01	11190		FA (OFFIC:	E EQUIP	MENT			139,079.33
	01	11400		ACCI	JMULA'	TED DEP	RECIATION		(4,898,403.69)

BALANCE SHEET PERIOD ENDING 02/28/09

PAGE 2

GENERAL FUND

TOTAL FIXED	ASSETS	3,697,	505.99

WORK IN PROGRESS (FOR OTHERS)

WIP BLUCKER ANNEXATION 01 12004 111.52 01 12006 WIP FLAMINGO HTS ASSN, SEC35 14,597.53 ------TOTAL WORK IN PROGRESS (OTHERS) 14.709.05

WORK IN PROGRESS (AGENCY)

01 12005 WIP GRANTS CEQA/NEPA 67,969.04 01 12011 WIP WELL 9 REHAB (NTE\$89K) 102,558.17 01 12014 WIP PRV 7 INTERTIE 796.55 WIP WELL 10 REHAB 01 12016 79,730.21 01 12017 WIP METER REPLACEMENT PROGRAM 89,417.67 01 12020 WIP FUEL SPILL CLAIM 4,055.20 WIP WELL 7 01 12022 660.67 -----TOTAL WORK IN PROGRESS (AGENCY) 345,187.51

01 15400 BOND ISSUE COSTS 6,836.49

TOTAL DEBT ISSUANCE COST 6,836.49

TOTAL ASSETS 4,794,389.62 =========

DEBT ISSUANCE COST

LIABILITIES

ACCOUNTS PAYABLE

01 22400 CAPITAL LEASE 21,129.37 01 22700 ACCOUNTS PAYABLE 7,438.24

TOTAL ACCOUNTS PAYABLE 28,567.61

TOTAL ACCRUED PAYROLL 0.00

CUSTOMER DEPOSITS

ACCRUED PAYROLL

CUSTOMER DEPOSITS PENDING 01 22550 CUSTOMER DEPOSITS 01 22600 50.014.00 ------

TOTAL CUSTOMER DEPOSITS 51,694.00

WORK IN PROGRESS DEPOSIT

01 23006 WIP DEP-FLAMINGO HTS ASSN S35 7,500.00 -----

TOTAL WORK IN PROGRESS DEPOSIT 7,500.00 PERIOD ENDING 02/28/09

GENERAL FUND

LIAB PYBL FRM RESTRIC	ID ASSETS
-----------------------	-----------

01 22950 ACCRUED INT PAYABLE DV ID BNDS 280.00
01 22951 ACCRUED BONDS PAYABLE DV ID 2,000.00

TOTAL LIAB PYBL FRM REST ASSET 2,280.00

LONG TERM DEBT

01 21101 REVENUE BONDS PAYABLE - DV 358,977.05
01 22300 REVENUE BONDS PAYABLE - BH 900,000.00

TOTAL LONG TERM DEBT 1,258,977.05

TOTAL LIABILITIES 1,349,018.66

EQUITY

01 30109	CONTRIBUTED CAPITAL/HUD	321,142.96
01 30111	FMHA GRANTS	824,236.81
01 31000	FUND BALANCE	1,766,600.27
01 31001	FUND BALANCE FEMA & OES	445,243.98
01 31111	CURR YEAR NET REVENUE/EXPENSE	88,146.94

TOTAL EQUITY 3,445,370.96

TOTAL LIABILITIES & EQUITY 4,794,389.62

=========

STATEMENT OF REVENUE AND EXPENSE PERIOD ENDING 02/28/09

GENERAL FUND

		BUDGET	REV OR EXP	REV OR EXP	AVAILABLE	YTD % OF
REVENUE						
OPERATING REVENUE						
01 41000	SERVICE LINE INSTALLATION FEES	4,500.00	0.00	4,920.00	-420.00	100 225
01 41001	BASIC FACILITIES CHARGE	9,500.00	0.00	9,500.00		100.00%
01 41100	INCOME METERED WATER	459,500.00	61,534.47		121,762.50	
01 41300	BASIC SERVICE CHARGE	508,530.00	101,111.55		214,224.26	
01 41600	INCOME REVENUE BONDS DV FMHA	43,189.00	8,313.99	30,979.12	12,209.88	
01 41700	INCOME OTHER (OPERATING)	21,600.00	4,966.89	15,251.87	6,348.13	
	,				0,540.15	70.014
TOTAL OPERATING	REVENUE	1,046,819.00	175,926.90		354,124.77	
NON-OPERATING REVENUE						
01 49100	INCOME GEN TAX ID A 1% BH GA02	49,565.00	434.27	19,608.99	29,956.01	39.56%
01 49101	INCOME BOND DEBT BH FMHA DA01	106,315.00	1,529.06	28,746.85	77,568.15	
01 49102	INCOME GENERAL TAX 1% DV GA01	48,847.00	435.77	20,301.39	28,545.61	
01 49200	INTEREST INCOME	18,500.00	0.00	9,445.21	9,054.79	
01 49600	INCOME OTHER (NON OPERATING)	1,000.00	0.00	233.10	766.90	
01 49601	INCOME-CONT CAPTL WIP(NONOPER)	0.00	0.00	335.32	0.00	0.00%
01 49999	FEDERAL/STATE GRANTS FEMA/OES	0.00	0.00	41,018.93	0.00	0.00%
TOTAL NON-OPERA	ATING REVENUE	224,227.00	2,399.10	119,689.79	104,537.21	53.38%
TOTAL REVENUE		1,271,046.00	178,326.00	812,384.02	458,661.98	63.91%
EXPENSE						
OPERATING EXPENSE						
01 54102	OPERATIONS COMPENSATION		14,429.70	126,197.35	59,655.65	67.90%
01 54103	UNIFORMS	2,675.00	209.82	1,055.77	1,619.23	39.47%
01 54105	AUTO CONTROLS	4,500.00	308.98	2,470.01	2,029.99	
01 54106	VEHICLE/TRACTOR/EQUIP EXPENSE	9,000.00	44.03	3,927.18	5,072.82	
01 54107	VEHICLE EXPENSE - FUEL	27,000.00	677.63	15,037.05	11,962.95	
01 54109	FIELD MATERIALS & SUPPLIES	45,000.00	1,558.05	17,229.49	27,770.51	
01 54111	WATER TESTING	10,000.00	272.00	5,047.00	4,953.00	
01 54112	CONTRACTUAL SERV- ENGINEERING	5,000.00	0.00	0.00	5,000.00	
01 54114	WATER SYSTEM REPAIRS	12,000.00	369.18	3,396.86	8,603.14	
01 54115	BUILDING MAINTENANCE/REPAIR	4,750.00	209.61	3,418.08	1,331.92	
01 54117	AMES BASIN MONITORING	3,000.00	0.00	0.00	3,000.00	
01 54119	COMMUNICATIONS EXPENSE	3,200.00	215.25	1,581.83	1,618.17	
01 54121	DISINFECTION EXPENSE	6,500.00	0.00	2,891.48	3,608.52	
01 54125	POWER WELLS & PUMPS	60,000.00	4,103.27		25,721.84	
01 54130	OTHER OPERATIONS EXPENSES	12,500.00	648.05	11,784.21	715.79	
01 54150	PAYROLL LABOR TO PROJECTS	0.00	-8,240.40	-11,150.29	0.00	
01 54160	VEH & EQUIP EXPENSE TO PROJECT		-5,023.49	•	0.00	
01 54170	INVENTORY EXP TO WIP PROJECTS	0.00	-38,740.91	-40,890.58	0.00	0.00%

STATEMENT OF REVENUE AND EXPENSE PERIOD ENDING 02/28/09

GENERAL FUND

		BUDGET	REV OR EXP	REV OR EXP	AVAILABLE	YTD % OF
				TERRO TO DATE	AVAILABLE	BUDGET
01 56001	DIRECTOR FEES	10,000.00	700.00	5,500.00	4,500.00	55.00%
01 56002	DIRECTOR MEETING EXPENSES	10,000.00	0.00	2,649.68	7,350.32	
01 56003	ADMINISTRATIVE COMPENSATION	212,550.00	14,106.16		89,124.81	
01 56005	ADMINISTRATIVE MEETING EXPENSE	1,000.00	16.80	689.25	310.75	68.93%
01 56006	CONTRACTUAL SERV-AUDITOR	9,500.00	0.00	4,717.50	4,782.50	49.66%
01 56007	CONTRACTUAL SERV-LEGAL	70,000.00	12,465.00	47,784.75	22,215.25	68.26%
01 56008	PERS CONTRIBUTION	33,600.00	2,410.66	19,621.86	13,978.14	
01 56009	PAYROLL TAXES	8,800.00	1,008.15	7,936.47	863.53	
01 56011	TELEPHONE/FAX/INTERNET/WEB	6,250.00	665.75	4,179.53		
01 56012	MAILING EXPENSES	7,500.00	872.27	5,073.71	2,426.29	
01 56014	CONTRACTUAL SERV-OTHER	25,100.00	7,879.92	40,575.53	-15,475.53	
01 56016	PROPERTY/LIABILITY EXPENSE	38,000.00	2,946.38	23,571.04	14,428.96	
01 56017	WORKERS COMP INSURANCE	12,500.00	1,125.34	16,922.02		
01 56018	DUES & SUBSCRIPTIONS	6,500.00	384.00	6,198.50	301.50	
01 56020	POWER OFFICES & YARDS	7,000.00	341.41	3,365.13		
01 56022	BAD DEBT EXPENSE	6,000.00	0.00	-6.50	6,006.50	
01 56025	PROPANE	1,750.00	338.70	338.70	1,411.30	
01 56030	OFFICE SUPPLIES	7,500.00	406.26	1,948.95		
01 56100	EMPLOYEE BENEFITS INSURANCE	63,358.00			14,440.41	
01 56110	EMPLOYEE EDUCATION	6,000.00	64.00	3,221.00		
01 56120	GROUNDWATER MGMT PLANNING EXP	0.00	0.00			0.00%
01 56121	NEMER METER UPGRADE EXP	0.00	0.00			
01 56150	PAYROLL FRINGE EXP TO PROJECTS				0.00	
01 56160	OVERHEAD TO PROJECTS	0.00	-6,596.57		0.00	
TOTAL OPERATIN	G EXPENSE	933,886.00		543,585.44		
NON-OPERATING EXPENSE						
01 56200	OFFICE EQUIPMENT EXPENSE	6,000.00	0.00	1 770 17	4 261 02	00 000
01 56300	CUSTOMER RELATIONS			1,738.12		
01 56400		1,000.00	0.00			
	INTEREST EXPENSE - BH BONDS	4,000.00		1,248.23	·	
	DEPRECIATION EXPENSE	0.00		22,499.99		0.00%
01 59100		0.00	18,179.07	•	0.00	0.00%
01 39100	INTEREST EXPENSE - DV BONDS	0.00	0.00	8,974.42	0.00	0.00%
TOTAL NON-OPER	ATING EXPENSE			180,651.64	-169,651.64	1642.29%
TOTAL EXPENSE				724,237.08		76.65%
NET REV/EXP GENE	RAL FUND			88,146.94		
			=========			======

Prepared By Miller Date 310 09
Reviewed By Manual Willer

GENERAL ACCOUNT (UNION BANK) Feb-09

SOURCES OF FUNDS:

SERVICE LINE INSTALLATION FEES	0.00
BASIC FACILITIES CHARGE	0.00
A/R - WATER	77,249.05
MISCELLANEOUS REVENUE	455.31
1% GENERAL TAX	870.04
BIGHORN ADVALOREM TAX	1,529.06
RIGGS ID MODELLING	3,645.00
CUSTOMER DEPOSITS	1,030.00

TOTAL 84,778.46

USE OF FUNDS:

TOTAL

DEBT SERVICE	0.00
CAPITAL PURCHASES	13,972.89
CAPITAL LEASE	1,173.89
INVENTORY PURCHASES	12.93
PREPAYMENTS - INSURANCE & POSTAGE	0.00
PAYMENTS FOR SALARIES & WAGES	25,697.35
ADMINISTRATIVE EXPENSE	35,242.71
OPERATIONS EXPENSES	7,647.43
TRANSFERS TO INCREASE LAIF	33,000.00
MISCELLANEOUS & CUSTOMER REFUNDS	470.44

117,217.64

Date 319 09
Reviewed By All Market

UNION BANK OF CALIFORNIA DISBURSEMENTS FEBRUARY 2009

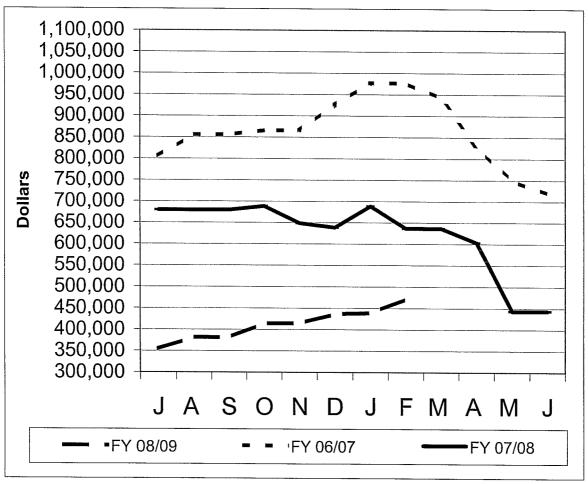
Datastream Check Register	57,484.57	57,484.57	
EFT for Vendor Services			
Payroll Processing Fee	522.59		
Bank Fees	147.94		
Credit Card Fees	365.19		
Internet Access Fee	_		
Total EFT for Vendor Services		1,035.72	
Wages for Paydate 02/13/09			
Wages EFT	5,327.05		
Employee Tax Witholdings	1,741.53		
Employer Tax Expenses	586.06		
Wages check #1888-1894	4,972.73		
		12,627.37	
Wages for Paydate 02/27/09			
Wages EFT	5,789.15		
Employee Tax Witholdings	1,827.03		
Employer Tax Expenses	422.09		
Wages check #1895-1901	5,031.71_		
		13,069.98	
Transfers to LAIF	33,000.00		
		33,000.00	
Total Disbursements			117,217.64

Deta

Reviewed By

Local Agency Investment Fund Balance Timeline Balance as of February 28, 2009

	FY 06/07	FY 07/08	FY 08/09
July August September	805,315 855,315 855,315	679,189 679,189 679,189	354,364 381,364 381,364
October November December	865,621 865,621 925,621	688,186 648,186	414,076 414,076
January February	976,800 976,800	638,186 688,186 636,402	436,076 438,737 471,737
March April May June	941,800 829,004 749,004 719,004	636,402 603,292 443,292 443,292	



Prepared By 1
Date 31710

Milarld

Reviewed By





DATE:

2/2/2009

TO:

Board of Directors

FROM:

Kit Boyd

RE:

FEBRUARY Production

	Cubic Feet Pumped	Total Gallons	Average	Total	
	i umpeu	Pumped	GPM	Running Time	acre feet
Well 2	96,280	720,174	372	32.3	2.21
Well 3	152,310	1,139,279	388	49	3.50
Well 4	0	0	#DIV/0!	0	0.00
Well 6	507,120	3,793,258	460	137.4	0.00 11.64
Well 7	55,570	415,664	410	16.9	1.28
Well 8	211,800	1,584,264	1,087	24.3	4.86
Weil 9	228,900	1,712,172	728	39.2	5.25
Well 10	9,620	71,958	88	13.7	0.22
Total	1,261,600	9,436,768			28.96
Wells 4 did no	t run this month				_5.00
A Boosters	44,450	332,486	141	39.3	
C Boosters	104,600	782,408	294		
Total	149,050	1,114,894	30 .	44.3	



DATE:

FEBRUARY

2009

TO:

Kim Heller

FROM:

Michelle Bowling

SUBJECT:

Service Order Report July 2008 through June 2009

	J	Α	s	0	N	D	J	F	M	Α	M	J	YTD
Mainline Leaks:	1	1	1	1	0	0	0	1					
Service Line Repairs:	2	0	3	1	2	4	5	1					
Service Line Replacements:	10	7	9	2	2	5	0	1					
Service Line Installations:	0	0	1	2	1	0	0	0					
Meter Changeouts*	60	5	51	48	43	19	23	53					
Water Quality Complaints:**	2	3	2	2	0	1	1	0					
48 Hour Tags for NSF Checks:	2	0	4	2	1	2	. 0	1					
Lock Offs for Non-Payment:	4	9	5	9	10	6	9	11					
Unlocks After Payment Made:	3	6	0	7	4	2	4	1					
All Other Miscellaneous:	106	111	94	63	73	108	136	164					
Total	190	142	170	137	136	147	174	233					

^{*}Meter replacement program started 6/18/08 with Route 09. Other meter exchanges included in misc.

^{**} High or low pressure complaints fall within this category.